

TCHMB 2022 Virtual Summit: Addressing Patient-Centered Care in Quality Improvement Work

YOUR IMPACT by the Numbers

93%

of respondents were satisfied with their experience at the 2022 TCHMB virtual summit

94%

of respondents stated that they were likely to attend future TCHMB events

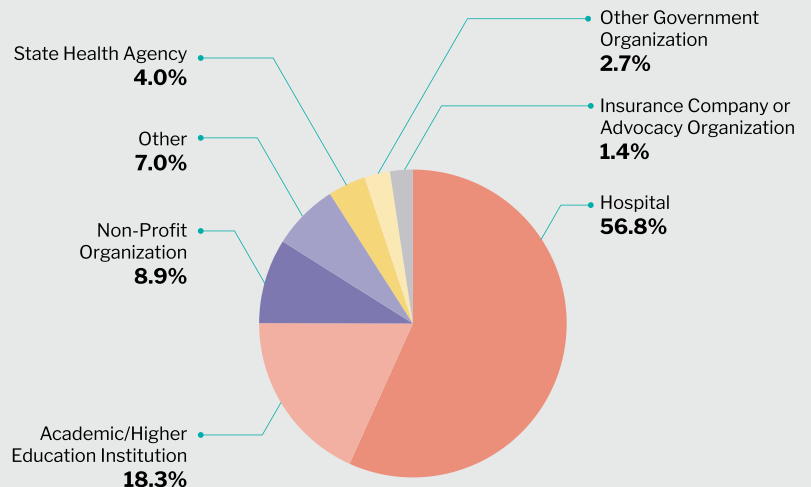
93%

of respondents stated that they would recommend our events to a colleague

COMING TOGETHER

723 Registrants

164 Attended Neonatal Outcomes Evaluation Network Pre-Session



LEARNING TOGETHER

464 Total CE Certificates Awarded to:

- Nurses
- Physicians
- Social Workers
- Public Health
- Licensed Professional Counselors
- Certified Health Education Specialists



SUMMIT HIGHLIGHTS

Collaborating on Life-Saving Work for Mothers and Babies

Keynote Address: **QI Saves Lives!**

Debra Bingham of the Institute for Perinatal Quality Improvement, touched the minds and hearts of attendees while emphasizing the need for transparency and dedication to eliminating disparities and racism through updated data, implementation science and committed leaders.



Training for Future Quality Improvement:

- Recognition and Response to Postpartum Preeclampsia in the Emergency Department
- Incidence and Impact of Critical Congenital Heart Disease in Newborns in Texas

WATCH VIDEO RECORDINGS OF THE SUMMIT AT:

<https://www.tchmb.org/2022-summit>



Patient Panel

Parents shared their personal journeys from pregnancy, to the emergency department, to labor & delivery, to the NICU, to nursing care, and finally, to their homes.

Addressing Patient-Centered Care in Quality Improvement Work

Patient Shared Decision-Making Training

Focused on relationship-centered communication and the importance of creating a dialogue - as opposed to a monologue - when interacting with patients.

Patient- and Family-Centered Care Training

Provided tangible ways to incorporate the voices of patients and families impacted by disparities in quality improvement projects.

ATTENDEES' FEEDBACK



The ability to see data across our state and learn about the initiatives for mother and infant health was very informative. A close second was hearing directly from families on the family panels. Always inspiring to get their perspective.



Love the focus on patient centered care, empowering care and QI through incorporation of patient perspective, and highlights of the TCHMB Projects ongoing. Love the hospital recognition/awards!



Patient experience forums are so humbling and allow so many clinician opportunities for change.



Save the Date for the 2023 TCHMB Summit:

February 16-17

Thanks to our sponsors for supporting the TCHMB 2022 Annual Summit.

Gold-level



District XI



Silver-level



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