



# ILPQC: improving outcomes through the magic of collaboration

Texas Collaborative for Healthy Mothers and
Babies Summit

January 29, 2019

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## Disclosures and Support



- No conflicts to report
- We would like to thank our funders for their support:
  - Centers for Disease Control and Prevention,
  - Illinois Department of Public Health
  - Alliance for Innovation on Maternal Health (AIM)
     Maternal Child Health Bureau

### Overview

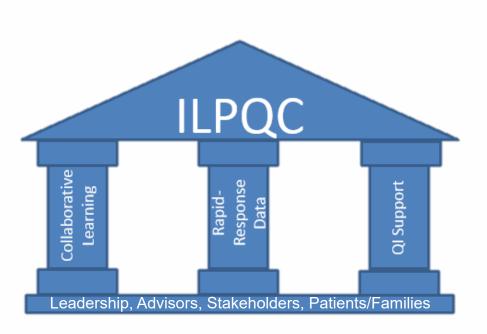


- ILPQC Structure
- Launching an Initiative
- Helping Teams Succeed
- ILPQC in Action
  - MNO: launch and engagement
  - HTN: support hospitals QI success / sustainability

# Improving Together



ILPQC is a collaborative of physicians, nurses, hospital teams, public health and other stakeholders implementing data-driven, evidence-based practices to improve maternal and neonatal outcomes in Illinois

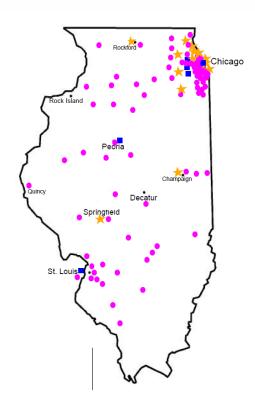






## State-wide Participation

- 119 hospitals participating in ILPQC initiatives
  - 99% of IL births covered by ILPQC
  - 100% of IL NICU beds covered by ILPQC
- 110 hospitals with 101 OB hospital teams and 70 Neonatal teams participated in ILPQC Face to Face meetings in 2018
- Strong ILPQC advisory group participation
  - OB Advisory Group 74 members have participated over time representing 30 hospitals
  - Neonatal Advisory Group 31 members representing 19 hospitals



## **ILPQC** Milestones



- 2012
- IL Perinatal Advisory Committee Prematurity Task Force Report
- Start Up Funding: CHIPRA / HFS
- Stakeholder Meetings Begin
- 2013
- Consultation with Perinatal Quality Leaders (OH, CA, NC, FL)
- Website Launch
- ILPQC Kick-Off, 1st Annual Conference
- 2014
- ILPQC Data System Launched
- CDC Award with IDPH
- Launch EED and Neonatal Nutrition Initiatives
- 2015
- Launch Golden Hour Initiative
- Launch Birth Certificate Initiative
- Started yearly spring Face to Face Meetings for OB and Neo Teams
- 2016
- Launch Maternal Hypertension Initiative
- IDPH Funding
- Golden Hour Initiative Ongoing
- 2017
- Maternal Hypertension and Golden Hour Initiatives Ongoing
- CDC Funding for MNO Initiative
- Pritzker Grant Award for IP LARC Initiative
- 2018
- Launch Mothers and Newborns affected by Opioids (MNO) Initiative
- Launch Immediate Postpartum LARC Initiative
- Launch Sustainability for Maternal Hypertension and Golden Hour Initiatives









# ILPQC Central Team

ILC PQC Quality Collaborative

**Ann Borders** ILPQC Executive Director, OB Lead



Leslie Caldarelli & Justin Josephsen

**Neonatal Leads** 



Patricia Lee King



**Project Coordinators** 











# ILPQC Provides Responsive QI Services to Hospital Teams





#### Webinars/ Calls

- Monthly & quarterly collaborative learning and QI Topic Calls
- QI Support Calls with Perinatal Network Administrators
  - Key players meeting
  - RedCap data training



#### **Face to Face**

- Spring Face-to-Face Meeting Breakouts
- Annual Conference Breakouts
- Key Player Site Visits
- Grand Rounds speakers group



#### **ILPQC** Resources

- Paper/online QI toolkits
- Patient-education materials
- Monthly enewsletters
- Previous months webinar recording



#### **ILPQC Data**

- Rapid Response data system
- Real-time reports for teams to compare data across time & hospitals

**Quality Improvement Support Services** 

# ILPQC Data System drives

Data Collection data on structure, process, and outcome measures

Hospital teams collect PQC Illinois Perinatal **Quality Collaborative** 

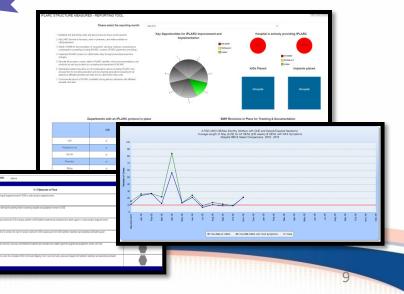
Team uses data to drive Quality Improvement at their hospital

Decide next QI steps for team

Input data into ILPQC Data System Team input data monthly into ILPQC REDCap Data System for rapid response reports of real time data

Review reports on structure dashboards, process, and outcome measures to compare data across time and across hospitals

Review of reports with team during monthly QI meetings



## Communication is Key

- Monthly hospital team webinars
- Hospital QI support calls
- Website for resources and initiative toolkits
- Monthly e-newsletters per initiative



Teams enjoy meeting in-person, sharing, learning from each other and networking



# www.ilpqc.org



NO-OB Toolkit

. National Guidance: AIM Bundle

. Improve Linkage to Addiction Care

o. Counseling/Prescribing Naloxone/Narcan o. Additional Resources Optimize Care of Women with OUD

. Education Materials for Pregnant Women with OUD

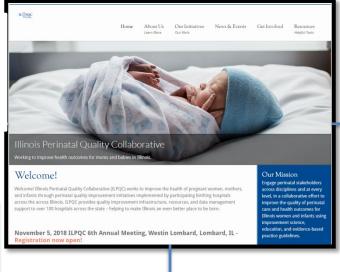
3. Clinical guidelines / strategies to reduce opioid over prescribing postpartum

2. Mothers and Newborns Affected by Opioids Initiative Slide Set

5. Screening, Brief Intervention, Referral to Treatment (SBIRT) Protocols and Example Process Flow

8. Example Protocols/Best Practice Recommendations/Checklists for Prenatal - Intrapartum - Postpartum Care of Women with OUD

National Guidance: ACOG Committee Opinions



Monthly initiative communications, REDCap



DNP, NNP-BC, from Dayton Children's Hospital and Angela Mann, RN, MSN, MPH, IBCLC, CLC from Memorial Hospital, Belleville!

- · You can download slides from this month's teams calls here.
- · You can view a recording of the meeting here.
- · Team members not receiving ILPQC communications? Sign up for monthly ILPQC



February 2018:

MNO OB Wave 1 Teams Call (3/19/2018)
 MNO OB & Neonatal Wave 1 Team Updates (3/23/2018)

June 2018:

August 2018:



# USING ILPQC STRUCTURE TO LAUNCH AN INITIATIVE

# Start with Initiative Selection: Achieve Buy-In



Survey ILPQC hospital teams pre-conference

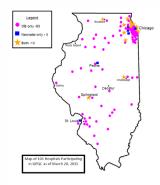


State PQC leaders share overviews of initiatives at conference

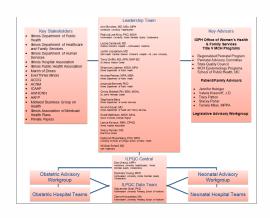




Discuss and vote on initiatives at conference break out sessions



Buy-in with advisory workgroup, perinatal network



Engage key stakeholder buy-in

## Getting Ready to Launch:



**LEADERSHIP** 

Identify Clinical Leadership

Review resources with leadership: clinical leads, OB Advisory Work Group, State Quality Council/Perinatal Network Administrators

Update ILPQC Leadership Committee (state agencies, Illinois Hospital Association, national and local partners) COLLABORATION with other PQCs

Hold calls with other PQCs to learn process/resources

Assessment of state & national resources

RESOURCE DEVELOPMENT

Develop Toolkit & Data Form

Wave 1 teams test data form and data collection process

# Promoting Engagement In Work of the Collaborative





# Team Building and Roster Formation



Recruitment

- Perinatal Network Administrators
- ILPQC Team Contact Lists
- IDPH Letter to all hospitals administration

**Formation** 

- Teams submit rosters online
- QI Team responsibilities

Engagement

- Team lead
- Physician and nurse champions
- Initiative-specific interdisciplinary team members





#### Engage

- Collectively identify initiatives
- Support development of interdisciplinary teams
- Engage providers & nurses as leaders at the collaborative & hospital level

#### Motivate

- Develop hospital team buy-in
- Break down the work into key steps
- Demonstrate frequent examples of success

#### Support

- Collaborative learning opportunities support system & culture changes
- Rapid-response data system supports use of data to drive QI
- QI support to ensure equity across hospitals

# Implementing the IHI Breakthrough Series through a



### Collaborative

#### Planning an Initiative:

 Create collaborative <u>Key Drivers Diagram</u>, <u>SMART AIMS</u>, and specific measures to track progress across the initiative

#### **ILPQC Collaborative-Level QI:**

- Monthly review of specific measures on collaborative learning webinars
- Offer QI topic calls on specific improvement strategies of the initiative
- Recruit national experts to share QI strategies on collaborative learning webinars

#### **ILPQC Hospital-Level QI Support:**

- Review of hospital-level monthly data to provide tailored support
- 1:1 QI Support calls to coach hospitals to implement PDSA cycles and 30-60-90 day plans to achieve hospital-level initiative goals

#### The Model for Improvement

## AIM What are we trying to accomplish?

#### **MEASURES**

How will we know that a change is an improvement?

#### **CHANGES**

What changes can we make that will result in improvement?



© 2012 Associates in Process Impro

Hospital QI Work:

What changes can

you make to your

test with a PDSA

initiative goals?

### Timeline of Initiative Launch



Hospital teams vote for next initiative at ILPQC Annual Conference Initiative Development

- AIMS
- -Key Driver
  - -Toolkit
- Data form

Recruit Wave 1 teams (Dec/Jan)

Launch Wave 1 (January)

teams test the data form/ data collection process

Wave 1 –

Recruit Wave 2 teams

(Jan-April)

Launch Wave 2 with two hour webinar kick off (April)

Face-to-Face Kick-off Meeting (May)



# HELPING TEAMS SUCCEED

## Quality Improvement Strategy



- Engage statewide stakeholders and OB Advisory Workgroup in development and implementation of QI initiative
- Facilitate development of multidisciplinary hospital-based QI teams
- Facilitate monthly collaborative learning webinars with national experts, toolkit resources and team sharing and twice annual opportunities for in-person collaborative learning

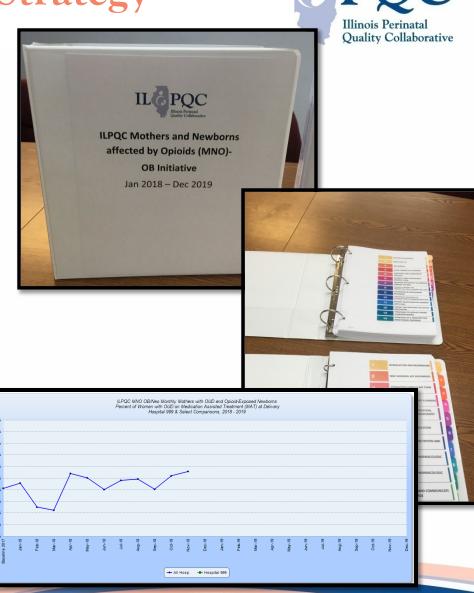




## Quality Improvement Strategy

Disseminate toolkits and training e-modules to support hospital system and culture change

Develop rapid-response data system for hospitals to see data on key process, outcome, and structure measures over time and compared to other hospitals



## Quality Improvement Strategy



# QI Topic Calls Small Group Format

Review collaborative level data on key measures



Identify Mentor Hospitals among teams demonstrating early improvement on key measures



Host QI Support call with mentor hospital - call is open to all teams and focus is on discussion between teams

# QI Support Calls Individual Hospital Format



Review hospital level data for teams that need or request improvement support on key measures



Reach out to hospital team to schedule and conduct QI support calls



Connect team with resources, support data review to focus PDSA cycles, develop 30-60-90 day plan

# Teaching Hospital Teams Key QI Steps for Success



- Build a multidisciplinary QI team
- Assess where starting from (baseline data)
- Plan where want to get to (30-60-90 day plan, set goals/aims)
- Try small test of change (PDSA cycle), repeat
- Collect data (structure, process and outcome measures) to track progress, challenges, success, compliance
- Review/share rapid response data reports showing change from baseline and comparison across hospitals, key for quality improvement
- Learn from other hospital teams

# Encouraging Providers/Nurses Engagement in QI



- Buy-In matters: Sell the initiative to OB providers and nursing staff: why are we doing this work, why it matters, what they need to do, how will compliance be monitored
- Systems change that assist clinical team doing the right thing every time: Protocols, checklists, order sets, debriefs, EMR prompts
- Culture change needs provider and nursing staff education:
   Grand Rounds, E-modules, Simulations, Drills
- Active monthly review and use of QI data is key: Sharing monthly QI data progress and comparison to other participating hospitals with OB providers and nursing staff and track compliance in sustainability

# Engaging Patients & Families in QI Work



#### Patient /Family Advisors:

- Share personal stories and provide feedback
- Review process flow and identify opportunities for improvement
- Develop, review, and test content of materials
- Discuss quality improvement findings



6 patient/family advisors serving on OB/Neonatal Advisory Groups

Resources for teams seeking patient/family advisors

# Motivating Teams to Make Culture and System Changes



- QI award banners for teams meeting initiative goals
- Certificates of achievement for hospital teams submitting timely data
- Letters to hospital leadership acknowledging teams successfully meeting initiative goals





# ILPQC IN ACTION:

- MNO INITIATIVE LAUNCH
- IPLARC INITIATIVE LAUNCH
- HTN INITIATIVE SUSTAINABILITY

# Working Together on State-wide Initiatives











# Sustain Hypertension Success





**Compliance Monitoring** 

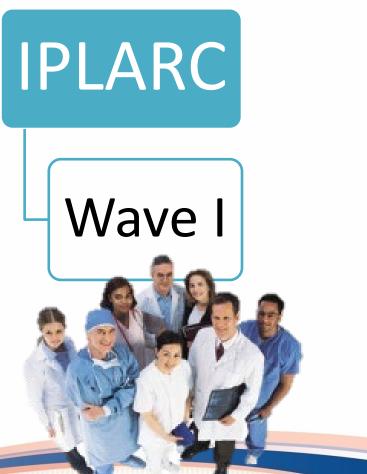
**New Hire Education** 

Ongoing Staff/Provider Education

# Launched 2 new statewide QI initiatives in 2018



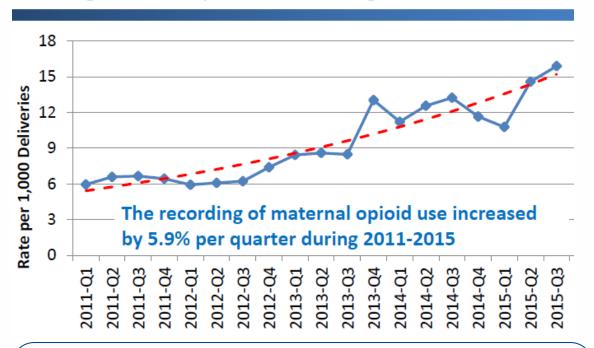
Postpartum Long Acting Contraception Initiative mmediate Reversible



# Mothers Affected by Opioids in IL: Scope of the Problem



Rate of \*Recorded\* Maternal Antenatal Opioid Use among Deliveries, Illinois Discharge Data 2011-2015

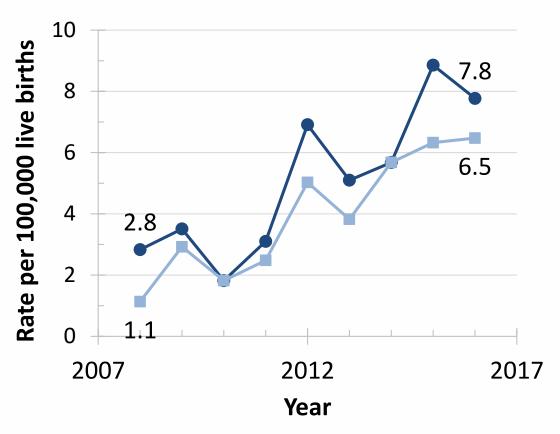


116% increase in recorded maternal opioid use between 2011 and 2015

Pregnancy is a window of opportunity to identify women with OUD and link to treatment as well as begin to develop a plan for optimizing her baby's care

# Rate of Pregnancy-Associated Deaths Due to IL POC Drug Poisoning, Illinois Residents, 2008-2016



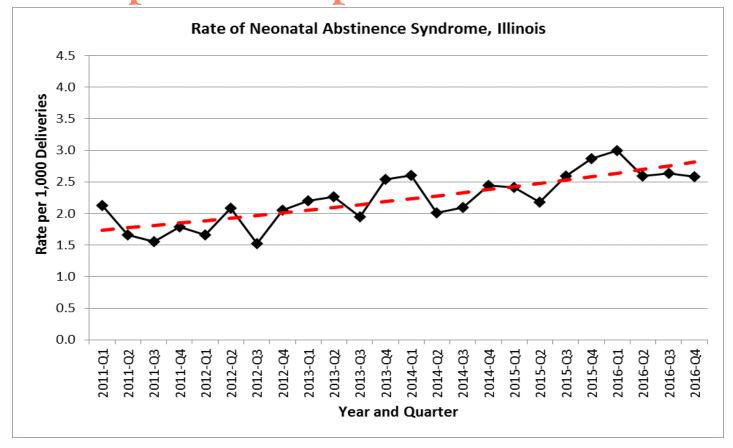


All Drug Poisoning — Opioid-Related Poisoning

#### Between 2008 and 2016:

Pregnancyassociated deaths specifically related to opioid overdose increased almost 6fold.

# Neonatal Abstinence Syndrome IL PQC in IL: scope of the problem



53% increase in rate of NAS from 2011 – 2016 NAS rate increased 2.1% per quarter from 2011-2016

## The Faces of OUD



## IT CAN HAPPEN TO ANYONE

"Opioid use disorder (OUD) is a chronic treatable brain disease that can be managed successfully by combining mediations with comprehensive care and recovery support, which enables those with OUD to regain control of their health and their lives."



In 2014, an estimated 1.9 million people had an OUD related to prescription pain relievers and an estimated 586,000 had an OUD related to heroin use.

# ILPQC Mothers and Newborns affected by Opioids (MNO) Screen Links

Screening and Linkage to Care

Optimizing Care for Moms/Babies

Preventio

#### **Initiative AIMs**

- Increase pregnant women affected by opioids identified, linked to care prenatally and receiving Medication Assisted Treatment (MAT) for opioid disorder at delivery
- Optimize clinical care of pregnant women with OUD through patient and provider education & implementation of care checklists
- Increase non-pharm care and decrease pharmacologic treatment in opioid exposed newborns (OENs)
- Increase breastfeeding rates in mothers and newborns affected by opioids at infant discharge
- Increase safe and optimized discharge plans for OENs
- Optimize prevention of OUD through provider and patient education, provider compliance with PMP lookup, and implementation of clinical guidelines for strategies to reduce opioid over-prescribing after delivery
- 107 hospitals participating in the MNO OB & Neonatal Initiative
  - 101 MNO-OB Hospital QI Teams
  - 88 MNO-Neo Hospital QI Teams
- Facilitated monthly MNO-OB & Neo collaborative learning webinars with ~150 participants/call
- Paper & Online MNO-OB & Neonatal QI toolkit for teams including sample protocols, guidelines, and patient & provider education



### Our Goals for MNO



# 1. <u>Increase validated screening and linkage to MAT for mothers with opioid use disorder</u>

- Implementation of <u>universal OUD screening</u> & documentation
- Ensure <u>standard SBIRT protocol</u> response for all screened positive women
- Mapping of available local <u>MAT/OUD Resources Mapping</u>
   <u>Tool</u> and resources and <u>standardize process to link pregnant</u>
   <u>and postpartum women to MAT/ support services</u>,

### Our Goals for MNO



### 2. Optimizing care for mothers and newborns affected by opioids.

- Implement <u>standardized provider and nurse education</u> on OUD screening, the OUD protocol, and stigma/bias
- Standardize patient education on OUD, MAT, Naloxone, NAS, and the importance of breastfeeding and engaging moms in the opioid exposed newborns care
- Implementation of an <u>OUD clinical care check list</u>: such as offering Narcan/Naloxone, Hep C screening, standard consults to optimize prenatal care, delivery, and postpartum care for moms with OUD
- Neo Teams Improve outcomes for opioid exposed newborns (OENs) through key interventions: <u>standardized identification and assessment of OENs</u>, increased <u>maternal participation</u> in OENs newborn care, optimize <u>non-pharmacologic newborn care</u>, standardize <u>pharmacologic treatment</u>, and develop <u>standard safe discharge plans</u>.

### Our Goals for MNO



### 3. Prevent opioid use disorder (OUD)

- Systems changes to reduce the number of opioids prescribed for routine deliveries
- Increase documentation of IL PMP look up by providers prior to prescribing opioids
- Provide education on OUD prevention for providers, staff and pregnant women

## Getting Started with MNO



- <u>Jan-April 2018</u> Wave 1 Teams (XX) evaluated data form, trialed data collection strategies, provided feedback
- April 2018 kick-off 2 hour webinar to introduce MNO Initiative to teams statewide
- May 2018 Face to Face Meeting Springfield: > 300
  participants, > 100 hospital teams, storyboards, toolkit
  launch, patient education materials, breakout sessions,
  leaders from other state PQC's share strategy
- <u>June 2018</u> Monthly team webinars start: education, data review, clinical / QI leaders other states, Team Talks
- Baseline data collection 4<sup>th</sup> quarter 2017 due 8/15/18
- July 2018 Teams start monthly data collection





ILPQC Mothers and Newborns affected by Opioids (MNO)OB Initiative

Jan 2018 - Dec 2019

## **MNO-OB TOOLKIT**

WEB VERSION AVAILABLE WWW.ILPQC.ORG

### **OB** Toolkit Sections



- Introduction
- Initiative Resources
- Mothers and Newborns Affected by Opioids Slide Set
- National Guidance: ACOG Committee Opinions

### **Screening & Linkage to Care**

- Screening and assessment of pregnant women with OUD
- Screening, Brief Intervention, Referral to Treatment (SBIRT)
- Improve Linkage to Addiction Care

### Optimizing Clinical Care for Pregnant/Postpartum Women with OUD

- Example Protocols/Best Practice Recommendations/Checklists for Prenatal-Intrapartum-Postpartum Care of Women with OUD
- Counseling & Prescribing Naloxone/Narcan
- Additional Resources to Optimize Care of Women with OUD
- Education Materials for Pregnant Women with OUD

## OB Toolkit Sections (cont.)





### **Prevention of OUD**

- Patient and Provider Education for OUD Prevention
  - Patient education for all pregnant women
  - Provider/nursing/staff education on OUD
- Clinical guidelines/strategies to reduce opioid over prescribing postpartum
- Overview of new Illinois state law on ILPMP lookup

# Education Materials for Pregnant Women with OUD



- Pregnancy and MAT one-pager
- Are you in treatment or recovery
- NAS What you need to know one-pager
- NAS Booklet



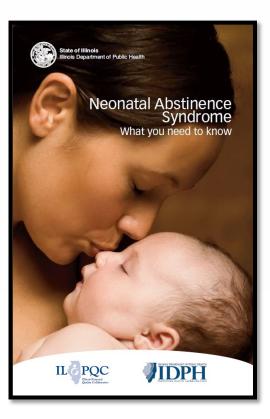
If you take opioids during pregnancy they can also cause serious problems for your baby.

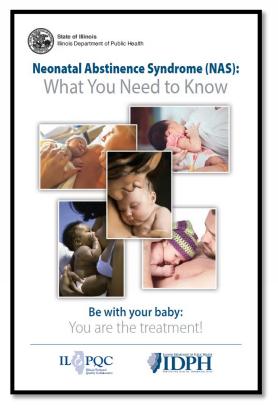
Opioid can be dangerous and addictive. Symptoms of opioid use disorder include developing a need for higher doses in order to feel the same effect; using more than the amount of the drug that is prescribed;

taking non-prescribed opioids such as heroin; having work, school, of family problems caused by your opioid use; feeling a strong urge or desire ("craving") to use the drug; and experiencing painful withdrawal symptoms if you abruptly stop taking opioids. Taking higher doses of opioids or using opioids for extended

What is opioid use disorder?

eriods of time increases the risk of developing OUD





### AIM Bundle and Resources

Perform dating ultrasound upon entry to care

IL PQC

Illinois Perinatal
Quality Collaborative

Obstetric Care for Women with Opioid Use Disorder Bundle

and Resources Listing

 OUD Clinical Pathway



### MNO-OB work so far...



•Implement a standardized screening tool for OUD in affiliated outpatient prenatal care sites and labor & delivery

Validated Screen

### **SBIRT Protocol**

•Implement an SBIRT protocol to counsel and document screen positive, assess risk and link to care.  Complete mapping tool of local SUD support services and MAT resources

Mapping Tool

### **Check Lists**

•Implement a check list to optimize prenatal care, delivery admission, postpartum care for moms with OUD

•Standardize education for women with OUD: OUD and NAS, breastfeeding for OENs and maternal participation in newborn care.

Patient education

### Stigma, Bias, and Trauma Informed Care

Standardize a process to systematically educate providers, nurses and staff on stigma, bias and trauma informed care

# MNO-OB in 2018: Making Change Happen



### **Key QI Strategies**

Implement universal screening and documentation (prenatal/L&D)

Ensure standard SBIRT protocol response for all screen positive

Complete and share Mapping Tool to identify local resources for MAT/SUD support services & standardize process for linking patients to care

Implement OUD Clinical Care Checklist (prenatal / L&D medical record)

Standardize patient education on OUD & NAS, and importance of participation in newborn care

Complete Provider/Nurse Training on stigma and bias, screening, SBIRT, clinical care checklist and activating the OUD Protocol

# OUD Protocol: Activate for every IL PQC screen positive patient





Screen and document positive result



Provide SBIRT risk assessment and brief counseling re: benefits of treatment, next steps for linking patient to care





Activate care coordination and navigation to link woman to MAT, addiction services and behavioral health support



Insert and complete OUD clinical care checklist in electronic medical record (or paper chart) (prenatal / L&D)



Provide patient education re: OUD and NAS, and engaging in newborn care via neonatology consult, counseling, hand-outs.

### THE CHALLENGE



### **Barriers to treatment**

- Prenatal provider lacks experience and process for linking to MAT providers
- Limited MAT providers near by
- <u>Economic</u> obstacles to entering and staying in treatment.
  - Cash only options
  - Insurance provider issues
- Accessibility to services:
  - Lack of flexible service times
  - Location to patient's home or work
  - Transportation issues to/from clinic
- Threat of <u>legal sanction</u> child custody.
- Lack of affordable <u>child care</u>.
- Oppositions for entering treatment from family/friends.
  - Partner substance abuse
  - Lack of support systems
- Caretaker role for dependent family.





# HELPING OUR PATIENTS NAVIGATE TO TREATMENT





Map local resources for MAT providers and SUD support services Establish process flow to link all patients with OUD to care Expand the number of Buprenorphine providers



# MNO Teams Track Key Measures



Monthly Data (by the 15<sup>th</sup> of the following month)

### OB Teams

- All women with OUD collect process outcomes and measures
- Random sample of 10 charts from all deliveries to collect % of patients screened for OUD

### Neo Teams

All opioid exposed newborns

### – All teams:

- Structure measures to track our QI work: screening tool and SBIRT implementation, patient and provider education, protocol implementation, mapping resources, process flow, etc.
- Red / yellow / green (haven't started / working on / implemented)

# MNO-OB Project Aims



By December 2019, for all pregnant/postpartum women with OUD across participating hospitals:	Goal
Increase proportion of all pregnant women screened with a universal validated screener during prenatal period / during delivery admission	≥ 80%
Increase proportion of women with OUD receiving MAT prenatally or by delivery discharge	≥ 70%
Increase proportion of women with OUD connected to Behavioral Health Counseling/Recovery Services prenatally or during delivery admission	≥ 80%
Increase proportion of women with OUD with an OUD clinical care checklist completed prenatally or during delivery admission	≥ 70%
Increase proportion of women with OUD receiving: Narcan, contraception plan, Hep C screen, behavioral health /social work consult, prenatally or during delivery admission	≥ 70%
Increase proportion of women with OUD receiving pediatric / neonatal consult, on NAS and role in non-pharmacologic newborn care, prenatally or during delivery admission	≥ 70%
Increase proportion of women with OUD receiving OUD/NAS education, prenatally or during delivery admission	≥ 80%

# MNO-OB Baseline Data (Q42017) IL PQC Opportunities for Improvement

3%

Women with screening documented prenatally and on L&D

2.6%

Narcan counseling and prescription

53.7%

Of mothers and newborns roomed together during maternal hospitalization

40%

Women with OUD on MAT at delivery

40.7%

Hep C screened and documented

56.2%

Eligible mothers with OUD breastfeeding/providing breastmilk during maternal hospitalization

Screening & Linkage to Care

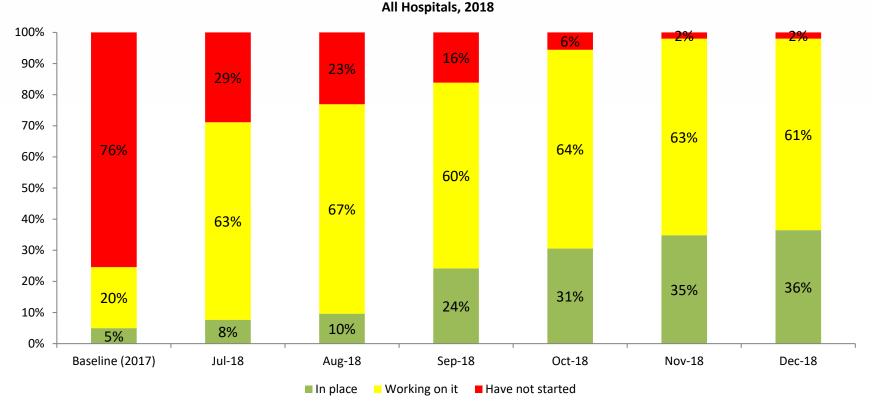
Clinical Care Checklist

## Screening & Linkage to Care: Standardized Screening Tool on L&D (Structure Measure)



### **ILPQC MNO Initiative:**

Percent of hospitals that have implemented a standardized, validated self-report screening tool for screening all pregnant women for OUD on units caring for pregnant women



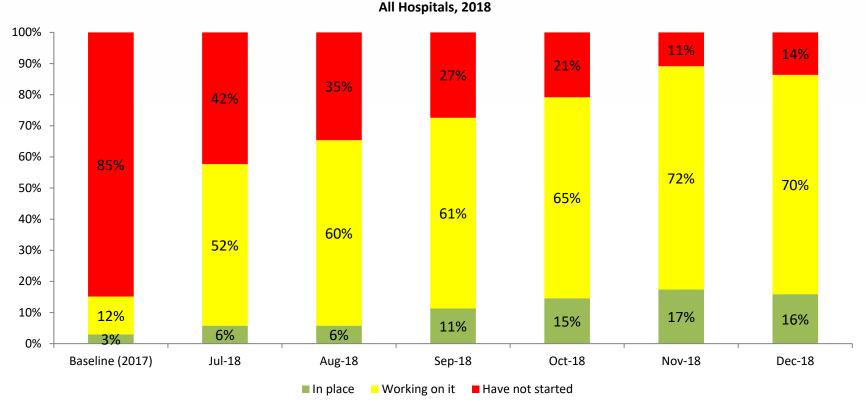
AIM: Increase proportion of all pregnant women screened with a universal validated screener on L&D

# Screening & Linkage to Care: Standardized SBIRT (Structure Measure)



#### ILPQC MNO Initiative:

Percent of hospitals that have implemented a SBIRT protocol/process flow for women who report or screen positive for OUD to assess and link to MAT/Addiction Treatment Services

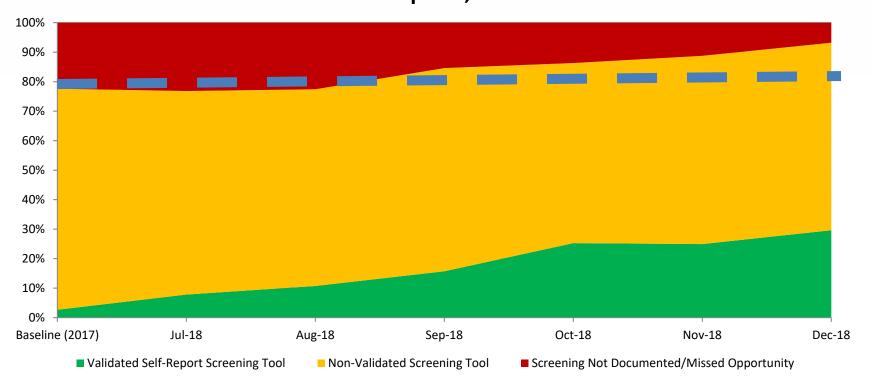


AIM: Increase proportion of women with OUD receiving MAT and Behavioral Health Counseling/Recovery Services prenatally or by delivery discharge

## Screening & Linkage to Care: Sample of Documentation of Screening for OUD on L&D



# MNO-OB Monthly Sample of Documentation of OUD Screening on L&D All Hospitals, 2018

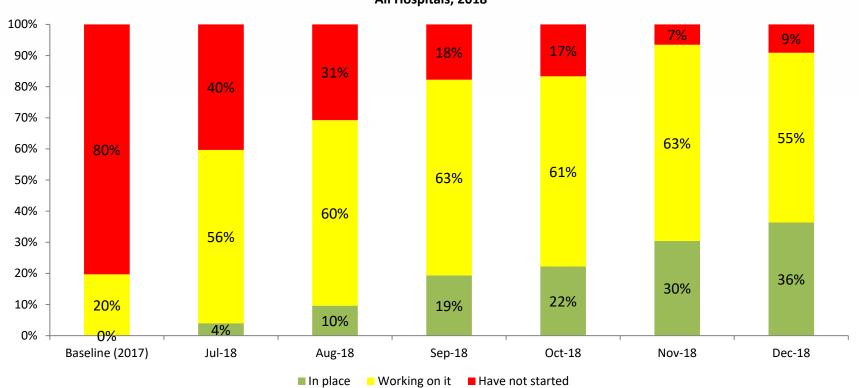


# Screening & Linkage to Care: Mapping Community Resources (Structure Measure)



#### **ILPQC MNO Initiative:**

Percent of hospitals that have completed ILPQC Community mapping tool to map local community resources (MAT/addiction treatment services/behavioral health services) for pregnant/postpartum women with OUD All Hospitals, 2018

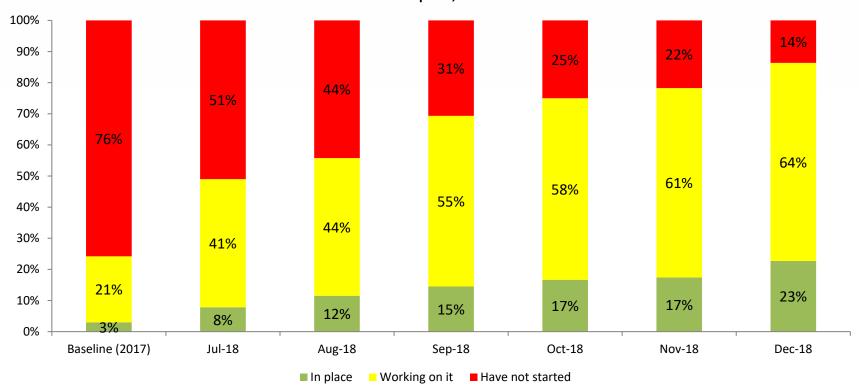


# Optimizing Care: Standardized Education for Women with OUD (Structure Measure)



#### **ILPQC MNO Initiative:**

Percent of hospitals that have standardized use of materials for educating pregnant women with OUD regarding OUD/NAS, importance of breastfeeding, and importance of mothers role is NAS newborn care All Hospitals, 2018



AIM: Increase proportion of women with OUD receiving OUD/NAS education prenatally or during delivery admission

# Optimizing Care: Cumulative Provider & Nursing Education on OUD care protocols (Structure Measure)

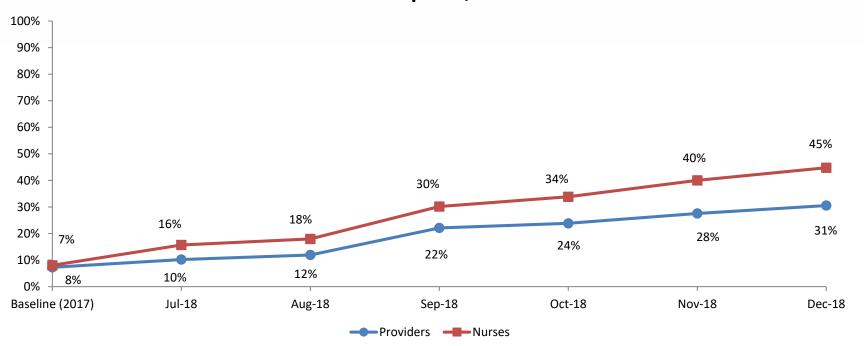


ILPQC MNO Initiative:

Average cumulative proportion of providers and nurses educated on

OUD care protocols (including stigma & bias)

All Hospitals, 2018



### MNO in 2019



Key Strategies

- Screening
- SBIRT
- Mapping
- Checklist
- Education

Covered in 2018

Strategies to review in 2019

- Build trust / reduce stigma
- Improve patient navigation for MAT and support services
- Improve engaging providers in checklist / clinical care
- + Buprenorphine prescribing
- Standard system wide response for screen positive (OUD protocol)

Work towards goals in 2019

begin to make progress?

How do we

- Increase # of women screened & linked to care
- Increase # of women on MAT
- Increase # women with completed checklist
- Increase # women engaged in Opioid exposed newborn Care

# ILPQC Immediate Postpartum LARC Initiative



Aims: Empower women with information and improved access to effective contraception before discharge home after delivery to reduce short interval and unintended pregnancies linked with adverse MCH outcomes

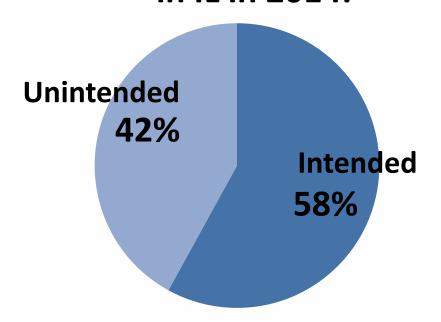
### **Key Goals:**

- 1) Increase % of women with prenatal comprehensive contraceptive counseling and documentation
- 2) Increase % of providers/ nurses trained to provide IPLARC
- 3) Increase % of hospitals who have completed key steps needed to provide IPLARc
- 4) Achieve GO LIVE goal to provide IPLARC for Wave 1 hospitals by March 2019



# Consequences of Unplanned Births IL PQC and Short Interval Pregnancy Unplanned Births IL PQC PQC Illinois Perinatal Quality Collaborative

# Of the 158,522 total births in IL in 2014:



50% of IL births covered by Medicaid

### Consequences of Unplanned Pregnancies

- Poor pregnancy outcomes
- Delayed initiation of prenatal care
- Lower breastfeeding rates
- Higher risk of maternal depression and potential future child maltreatment

# **Consequences of Short Interpregnancy Interval**

Higher risk of poor maternal and infant outcomes: Preterm birth, low birthweight, preeclampsia

## ILPQC IP LARC Initiative

Goals



Systems
Changes to
OB Care
Process Flow

Implement IP LARC Protocol Standard
education for
patients on
contraceptive
options

Increase access to IP LARC

Educate
Providers
counseling
and
placement

Simplify IPLARC Billing

Stock LARC in Pharmacy

# IPLARC Wave I work so



far...

 Establish and test billing codes and test process for timely reimbursement

Billing/Coding

### Stocking IPLARC

 Add LARC devices to formulary, stock in pharmacy, and make available on L&D/postpartum  Implement IPLARC protocol on L&D/Mother Baby through protocols/process flow changes

**IPLARC Protocols** 

### Comprehensive Contraceptive Counseling

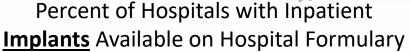
•Standardize patient education (on all contraceptive options including IPLARC) and process flow for providing education and documenting education/counseling for all patients at affiliated prenatal care sites and on L&D/mother baby units

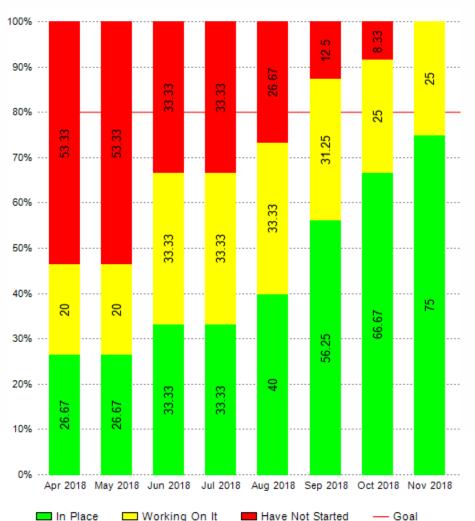
GO LIVE by March 2019

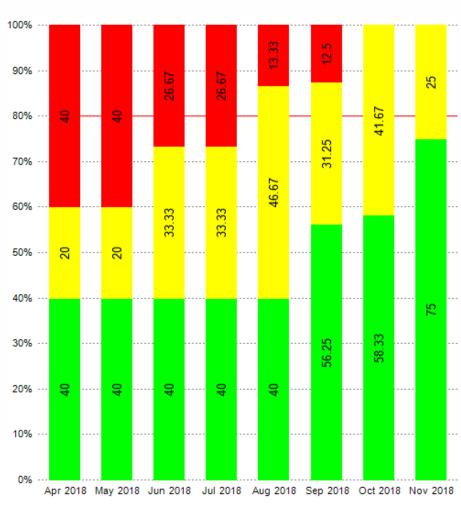
## IPLARC on Formulary



# Percent of Hospitals with Inpatient <a href="IUDs">IUDs</a> Available on Hospital Formulary







Working On It

Have Not Started

Goal

In Place

## IPLARC Wave II





# We want <u>YOUR HOSPITAL</u> to join Wave 2 of ILPQC's Immediate Postpartum LARC Initiative!

- Receive a IPLARC Wave 1 hospital mentor to provide guidance as your hospital implements IPLARC
- Access to IPLARC rapid-access DASHBOARDS!
- Learn about hot topics on monthly collaborative webinars, including billing & coding, stocking, etc.!
- \*Opportunities to participate in IPLARC Alternative Strategies focusing on universal early postpartum follow up visits for maternal health and safety check and access to family planning

# Upcoming IPLARC Training IL PQC **Opportunities**



We're working with ACOG to offer 3 IPLARC trainings in 2019:





# Improving Postpartum Access to Care (IPAC)



- Pathway for hospitals that do not provide contraception to participate in increasing access to early postpartum care
- Goal universal early postpartum visit at 2 wks

and Mortality Report

ACOG committee opinion #736
 and MMRC Report
 Illinois Maternal Morbidity

## Redefining Postpartum Care



### **ACOG Committee Opinion #736:**

- To <u>optimize</u> the health of women and infants, postpartum care should <u>become an</u> <u>ongoing process</u>, rather than a single encounter
- All women should ideally have contact with maternal care provider within the first 3 weeks postpartum
  - Blood pressure checks
  - Breastfeeding support
  - Mental health well-being
  - Contraception
- Initial assessment should be followed up with <u>ongoing care as needed</u>
- Conclude with a <u>comprehensive</u> postpartum visit <u>NO LATER than 12 after birth</u>



#### ACOG COMMITTEE OPINION

Number 736 • May 2018

(Replaces Committee Opinion Number 666, June 2016)

### Presidential Task Force on Redefining the Postpartum Visit Committee on Obstetric Practice

The Academy of Brastifening Medicture, the American College of Narro Michrice, the National Association of Niner Practitioners in Wieners's Health the Society for Academic Specialists in General Obstairts and Gynocology, and the Society for Maternal-Felal Medictate endows this document. This Committee Opinion was developed by the American College of Obstairtsians and Gynocologists' Presidential Task Force on Radightung the Postpartum Visit and the Committee on Obstairts: Practice in collaboration with task force members Alton Staebe, MD, MSc, Tamika Auguste, MD, and Martin Calatif. MD, and Martin Calatif. MD.

#### **Optimizing Postpartum Care**

ABSTRACT: The weeks following birth are a critical period for a woman and her infant, setting the stage for long-term health and well-being. To optimize the health of women and infants, postpartum care should become an ongoing process, rather than a single|encounter, with services and support tailored to each woman's individual needs. It is recommended that all women have contact with their obstetrician-gynecologists or other obstetric care providers within the first 3 weeks postpartum. This initial assessment should be followed up with ongoing care as needed, concluding with a comprehensive postpartum visit no later than 12 weeks after birth. The comprehensive postpartum visit should include a full assessment of physical, social, and psychological well-being, including the following domains: mood and emotional well-being; infant care and feeding; sexuality, contraception, and birth spacing; sleep and fatigue; physical recovery from birth; chronic disease management; and health maintenance. Women with chronic medical conditions such as hypertensive disorders, obesity, diabetes, thyroid disorders, renal disease, and mood disorders should be counseled regarding the importance of timely followup with their obstetrician-gynecologists or primary care providers for ongoing coordination of care. During the postpartum period, the woman and her obstetrician-gynecologist or other obstetric care provider should identify the health care provider who will assume primary responsibility for her ongoing care in her primary medical home. Optimizing care and support for postpartum families will require policy changes. Changes in the scope of postpartum care should be facilitated by reimbursement policies that support postpartum care as an ongoing process, rather than an isolated visit. Obstetrician-gynecologists and other obstetric care providers should be in the forefront of policy efforts to enable all women to recover from birth and nurture their infants. This Committee Opinion has been revised to reinforce the importance of the "fourth trimester" and to propose a new paradigm for postpartum care

#### Recommendations and Conclusions

The American College of Obstetricians and Gynecologists makes the following recommendations and conclusions:

- To optimize the health of women and infants, postpartum care should become an ongoing process, rather than a single encounter, with services and support tailored to each woman's individual needs.
- Anticipatory guidance should begin during pregnancy with development of a postpartum care plan that addresses the transition to parenthood and wellwoman care.
- Prenatal discussions should include the woman's reproductive life plans, including destre for and timing of any future pregnancies. A woman's future pregnancy intentions provide a context for shared decision-making regarding contraceptive options.
- All women should ideally have contact with a maternal care provider within the first 3 weeks postpartum. This initial assessment should be followed up with ongoing care as needed, concluding with a comprehensive postpartum visit no later than 12 weeks after best?

e140 VOL. 131, NO. 5, MAY 2018

OBSTETRICS & GYNECOLOGY

# ILPQC Maternal Hypertension Initiative



Aim: Reduce the rate of severe morbidities in women with severe preeclampsia, eclampsia, or preeclampsia superimposed on pre-existing hypertension by 20% by December 2017

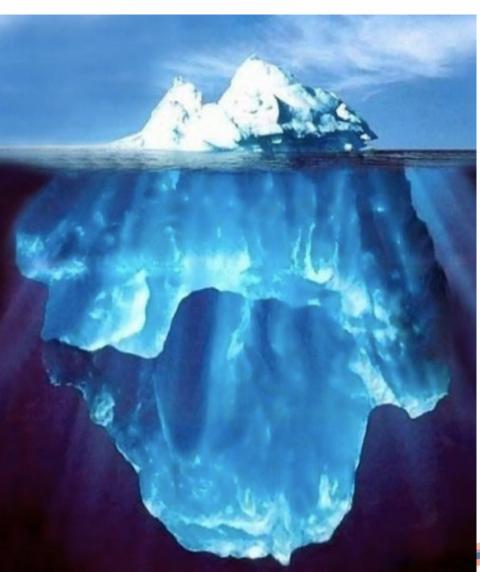
### Approach: 4 key goals

- 1. Reduce time to treatment
- 2. Improve postpartum patient education
- 3. Improve postpartum patient follow up
- 4. Improve provider & RN debrief
- 110 hospital teams May 2016 kick off to December 2017
- 106 Hospitals submitted data for over 17,000 women who experienced severe maternal HTN across the initiative
- Sustainability started January 2018
- 86 teams have submitted sustainability data



# Critical Pathways to Poor Outcomes





Maternal Death



**Near Miss ICU Admission** 



**Serious Morbidity** 

- Clinical Symptoms Not Recognized
- Delayed Diagnosis
- Delayed Treatment
- Assumption Delivery Fixes Problem
- Discharge without timely Follow-up

## **Project Aims**



By December 2017, for all women with confirmed severe maternal HTN across participating hospitals:	Goal
Increase the proportion of women treated for severe HTN in < 60 minutes	≥ 80%
Increase the proportion of women receiving preeclampsia education at discharge	≥ 80%
Increase the proportion of women with follow-up appointments scheduled within 10 day of discharge	≥ 80%
Increase the proportion of cases with provider / nurse debriefs	≥ 50%
Reduce the rate of severe maternal morbidity (SMM)	↓20%

## Maternal Hypertension Data: Time to Treatment

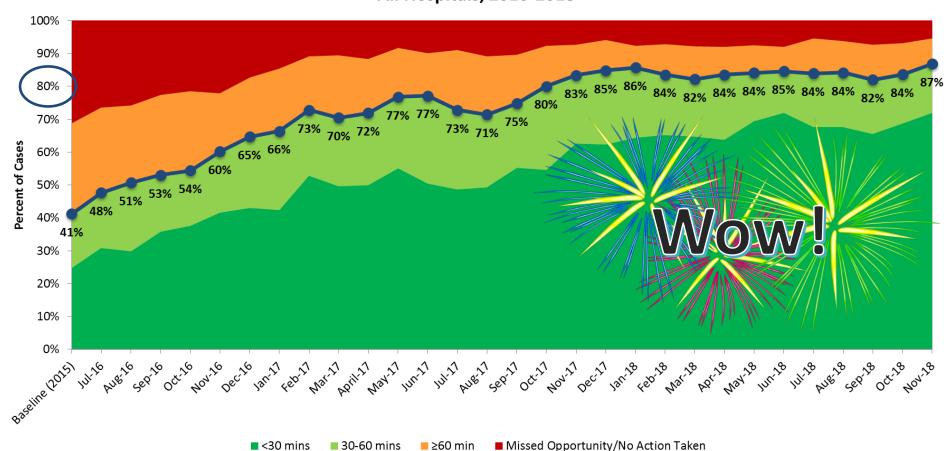


ILPQC: Maternal Hypertension Initiative

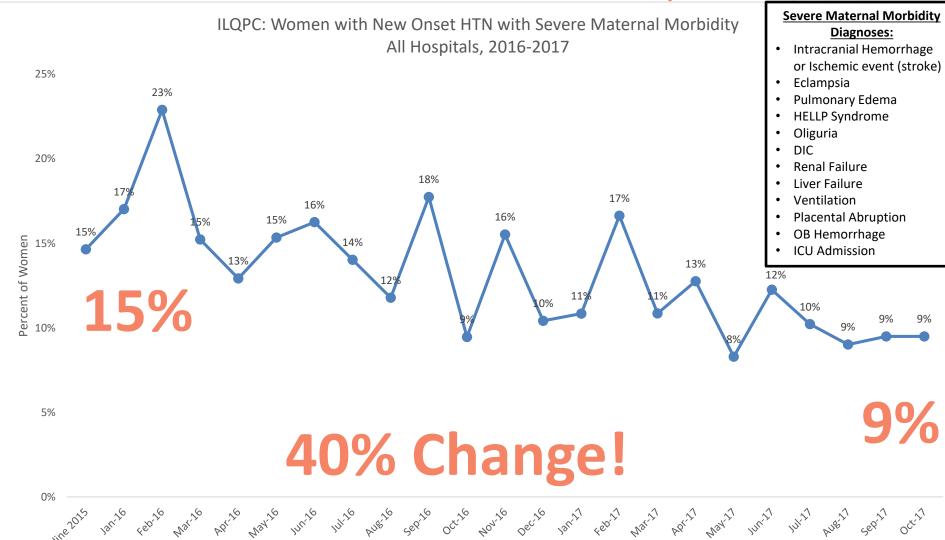
Percent of Cases with New Onset Severe Hypertension Treated in <30, 30-60, ≥60 minutes or

Not Treated

All Hospitals, 2016-2018



## Maternal Hypertension Outcome Data: Severe Maternal Morbidity



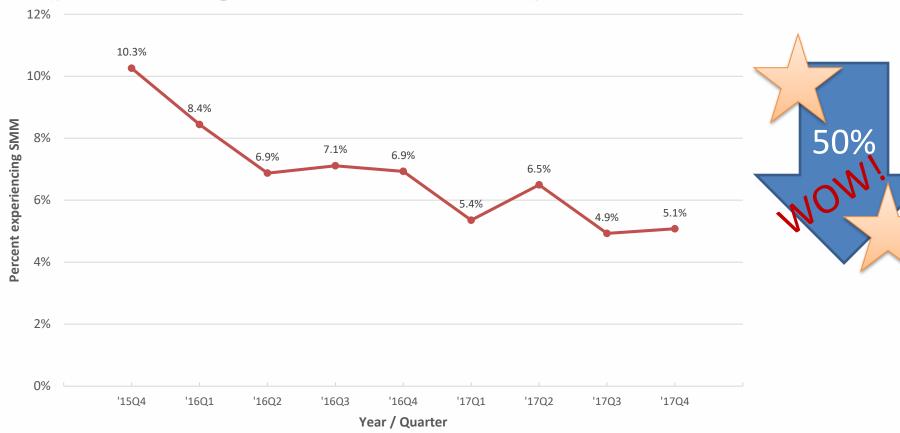
All Maternal Outcomes

Illinois Perinatal Quality Collaborative

13,263 patients included

# Severe Maternal Morbidity Rate Deliveries with Hypertension, Hospital Discharge Data, All Illinois Hospitals





Between 2015-Q4 and 2017-Q4, the SMM rate among women experiencing hypertension at delivery was cut in half.

# ILPQC Support Strategies IL PQ Hospital Teams Report Most Helpful

- ILPQC Hypertension Toolkit Binder
- Reviewing ILPQC Data Reports with Team
- AIM/ACOG Online E-Module Education
- May 2017 Face to Face Meeting
- Team Talks on monthly webinar

#### Additional QI Training Requested

- Teamwork for Quality Improvement/TeamSTEPPS
- IHA's Model for Improvement

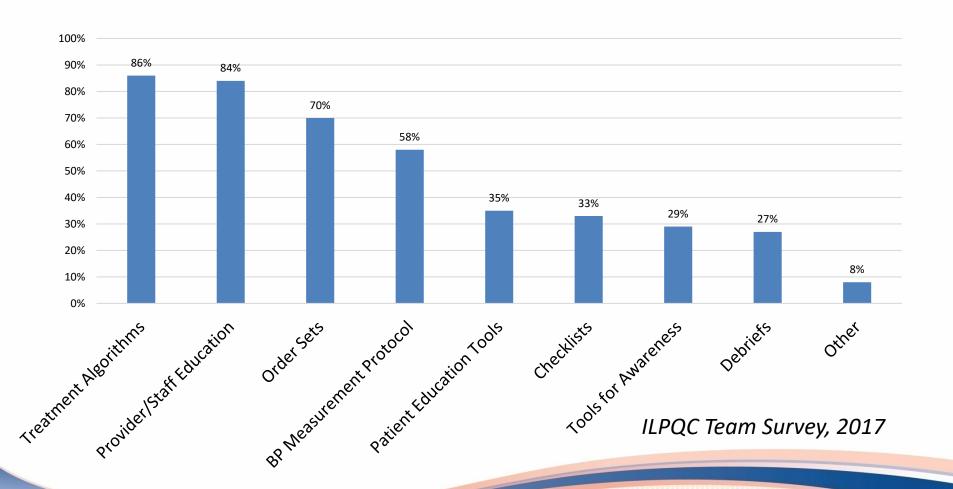
ILPQC Team Survey, 2017



# Reducing Time To Treatment ILE PQC Illinois Perinatal Elements of Maternal Hypothesis



Elements of Maternal Hypertensive Bundle Most Effective in Reducing Time to **Treatment** 



# Achieving Initiative Goals with ILEPQC Team Recognition



#### **ILPQC Quality Improvement Recognition Awards**

Structure Measures

✓ <u>All 4</u> Process Measure goals met

✓ Structure Measures

✓ <u>3 of the 4</u> Process Measure goals met

### SILVER BRONZE

✓ Structure Measures

2 of the 4 Process Measure goals met



### **Award Criteria**



#### **Award Criteria for IL Maternal Hypertension Hospital Teams:**

#### **Structure Measures:**

- Severe Maternal HTN Policies in place in all units (Implimentation Checklist question 1 A-C)
  - Standard protocols for early warning signs, updated diagnostic criteria, monitoring and treatment of severe preeclampsia/eclampsia on L&D, Antepartum/Postpartum, Triage
- Provider & Nursing education: ≥80% of providers and nurses educated (AIM Quarterly Measures questions 2 A,B and 3 A,B)

#### **Process Measures:**

- Time to treatment ≤60 minutes: ≥80% of cases
- Debrief: ≥30% of cases
- Discharge education: ≥70% of cases
- Follow-up appointments scheduled within 10 days of discharge: ≥70% of cases



### Hypertension Sustainability



**Compliance Monitoring** 

**New Hire Education** 

Ongoing Staff/Provider Education

# Compliance Monitoring in ILPQC Data System





- ☐Time to treatment severe HTN < 60 minutes
- ☐ Magnesium provided
- ☐ Early follow up for BP check within 7-10 days
- ☐ Patient discharge education

### "The Last Person You'd Expect to Die in Childbirth" ILE PQC Propublica/NPR May 12 2017



https://www.propublica.org/article/diein-childbirth-maternal-death-ratehealth-care-system

**Quality Matters: every** patient, every provider, every nurse, every unit every time.





Lauren Bloomstein: 33 year old healthy NICU nurse, wife, mom, severe HTN in labor, preeclampsia not diagnosed, severe HTN not treated, stroked and support withdrawn 20 hours after delivery.

## Our Goals for 2019





Act Plan
Study Do

Ensure MNO & IPLARC initiative success for every hospital



Support strong hospital QI teams and expand QI capacity



Expand Immediate postpartum LARC for all IL hospitals



Support QI sustainability and compliance monitoring

Expand and engage stakeholders, patient/families, hospital teams for ongoing collaboration

### Conclusion



- ILPQC is a collaborative of hospital teams working together to improve care and outcomes for IL moms and babies
- The collaborative is the teams of providers / nurses/patients and stakeholders who drive the initiatives with input from all
- ILPQC provides opportunities for collaborative learning, rapid response data and QI support
- Teams provide the magic of collaboration, belief in the importance of data, commitment to evidence based practice and the drive to do better together

## Questions?



Email: info@ilpqc.org

Website: www.ilpqc.org



#### THANKS TO OUR SPONSORS







**JB & MK PRITZKER** 

**Family Foundation** 









ILPQC Mothers and Newborns affected by Opioids (MNO)OB Initiative

Jan 2018 - Dec 2019

### **MNO-OB TOOLKIT**

WEB VERSION AVAILABLE WWW.ILPQC.ORG

### **OB** Toolkit Sections



- Introduction
- Initiative Resources
- Mothers and Newborns Affected by Opioids Slide Set
- National Guidance: ACOG Committee Opinions

#### **Screening & Linkage to Care**

- Screening and assessment of pregnant women with OUD
- Screening, Brief Intervention, Referral to Treatment (SBIRT)
- Improve Linkage to Addiction Care

#### Optimizing Clinical Care for Pregnant/Postpartum Women with OUD

- Example Protocols/Best Practice Recommendations/Checklists for Prenatal-Intrapartum-Postpartum Care of Women with OUD
- Counseling & Prescribing Naloxone/Narcan
- Additional Resources to Optimize Care of Women with OUD
- Education Materials for Pregnant Women with OUD

### OB Toolkit Sections (cont.)





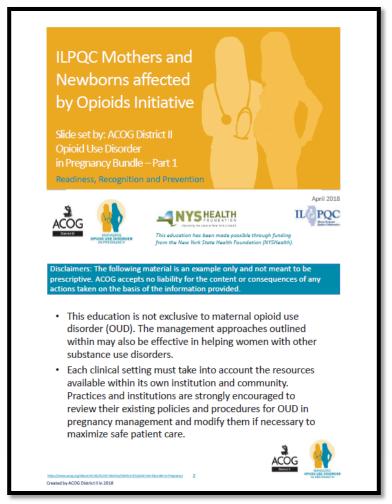
#### **Prevention of OUD**

- Patient and Provider Education for OUD Prevention
  - Patient education for all pregnant women
  - Provider/nursing/staff education on OUD
- Clinical guidelines/strategies to reduce opioid over prescribing postpartum
- Overview of new Illinois state law on ILPMP lookup

## ILPQC MNO Slide Set



- ILPQC Mothers and Newborns affected by Opioids Initiative Slides set from ACOG District II\*
- Tool to increase cumulative proportion of providers, nurses, and staff educated on OUD care protocols



National Guidance:

AIM Bundle

 Obstetric Care for Women with Opioid Use Disorder Bundle and Resources Listing\*



## ACOG Committee Opinion



ACOG Committee
 Opinion #711: Opioid
 Use and Opioid Use
 Disorder in
 Pregnancy\*





#### ACOG COMMITTEE OPINION

Number 711 • August 2017

(Replaces Committee Opinion Number 524, May 2012)

#### Committee on Obstetric Practice American Society of Addiction Medicine

The Society of Maternal-Fetal Medicine endorses this document. This Committee Opinion was developed by the American College of Obstetricians and Gynecologists' Committee on Obstetric Practice in collaboration with committee members Maria A. Mascola, MD, MPH; Ann E. Borders, MD, MSc, MPH; and the American Society of Addiction Medicine member Mishka Teplan, MD, MPH.

#### Opioid Use and Opioid Use Disorder in Pregnancy

ABSTRACT: Opioid use in pregnancy has escalated dramatically in recent years, paralleling the epidemic observed in the general population. To combat the opioid epidemic, all health care providers need to take an active role. Pregnancy provides an important opportunity to identify and treat women with substance use disorders. Substance use disorders affect women across all racial and ethnic groups and all socioeconomic groups, and affect women in rural, urban, and suburban populations. Therefore, it is essential that screening be universal. Screening for substance use should be a part of comprehensive obstetric care and should be done at the first prenatal visit in partnership with the pregnant woman. Patients who use opioids during pregnancy represent a diverse group, and it is important to recognize and differentiate between opioid use in the context of medical care, opioid misuse, and untreated opioid use disorder. Multidisciplinary long-term follow-up should include medical, developmental, and social support. Infants born to women who used opioids during pregnancy should be monitored for neonatal abstinence syndrome by a pediatric care provider. Early universal screening, brief intervention (such as engaging a patient in a short conversation, providing feedback and advice), and referral for treatment of pregnant women with opioid use and opioid use disorder improve maternal and infant outcomes. In general, a coordinated multidisciplinary approach without criminal sanctions has the best chance of helping infants and families.

#### **Recommendations and Conclusions**

The American College of Obstetricians and Gynecologists (ACOG) makes the following recommendations and conclusions:

- Early universal screening, brief intervention (such as engaging the patient in a short conversation, providing feedback and advice), and referral for treatment of pregnant women with opioid use and opioid use disorder improve maternal and infant outcomes.
- Screening for substance use should be part of comprehensive obstetric care and should be done at the
  first prenatal visit in partnership with the pregnant
  woman. Screening based only on factors, such as
- poor adherence to prenatal care or prior adverse pregnancy outcome, can lead to missed cases, and may add to stereotyping and stigma. Therefore, it is essential that screening be universal.
- Routine screening should rely on validated screening tools, such as questionnaires, including 4Ps, NIDA Quick Screen, and CRAFFT (for women 26 years or younger).
- For chronic pain, practice goals include strategies to avoid or minimize the use of opioids for pain management, highlighting alternative pain therapies such as nonpharmacologic (eg, exercise, physical therapy, behavioral approaches), and nonopioid pharmacologic treatments.

## **Example Screening Tools**



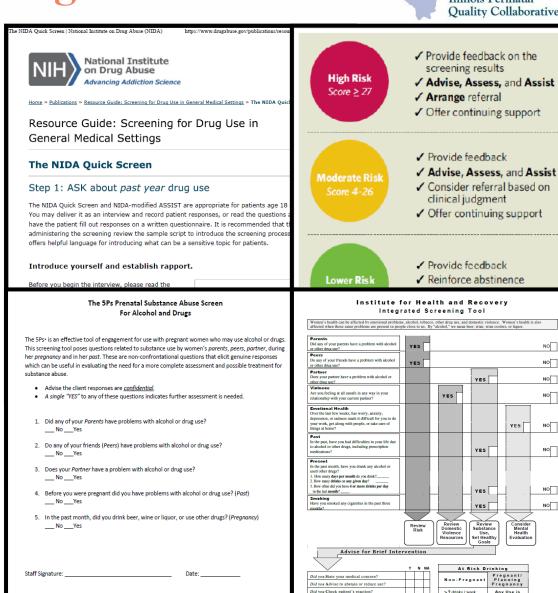
NO

NO

NO

NO

- NIDA Quick Screen
- 5 P's Screening Tool & Follow-Up Questions\*
- Institute for Health and Recovery **Integrated Screening** Tool\*



Interpreter Used: □ No □ Yes

Interpreter Name:

### **SBIRT**



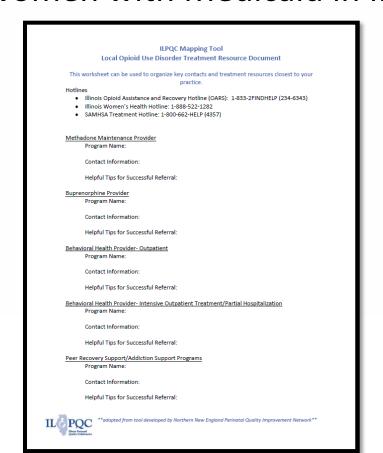
- Helping Women Get Treatment: Screening and diagnosis of OUD Overview\*
- Screening for Substance Use using SBIRT Framework\*
- Example process flow map for SBIRT at Initial OB Visit\*
- Example protocol for Women who Endorse or Screen Positive for OUD
- Example Algorithm/Process Flow



### Mapping Local Resources



- ILPQC Mapping Tool to map local resources\*
- IDPH Opioid Use Treatment Resources for Pregnant Women with Medicaid in Illinois





# Prenatal-Intrapartum-Postpartum Care

- Example Best Practice
   Recommendations for
   Prenatal/Intrapartum/Postpartum
   Care Complicated by Substance Use
   Disorders\*
- Example Checklist for Providers for Prenatal/Intrapartum/Postpartum
   Care for Pregnant women with substance use disorders\*
- Example Checklist to optimize prenatal care for women with OUD, Chart template

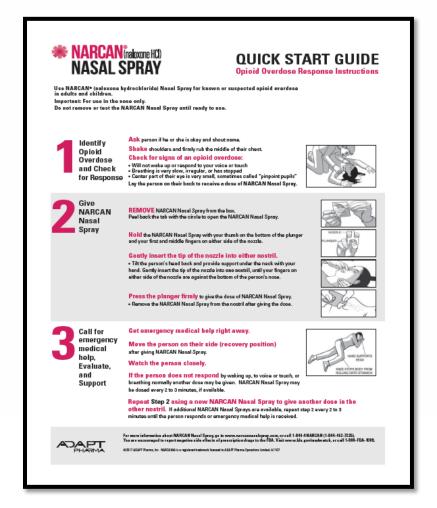




# Counseling & Prescribing Naloxone/Narcan



- AMA Opioid Task Force Prescribing Naloxone One-Pager\*
- Naloxone Rescue Kit Consultation Checklist\*
- Narcan Nasal Spray- Quick Start Guide



# Other Resources to Optimize IL@PQC Care for Women with OUD



**Breastfeeding Guidelines for** Women with a Substance Use Disorder\*

#### Breastfeeding Guidelines for Women with a Substance Use Disorder

- Medical Contraindications to Breastfeeding:
  - o Maternal HIV infection
  - o Maternal HTLV infection
  - o Infant Galactosemia
  - Mom taking certain medications where risk of morbidity outweighs benefits of breastmilk feeding (i.e., cancer chemotherapy, radioactive isotopes, antimetabolites, antiretroviral medications)
  - o Maternal Substance Use with Significant Risk to Infant in Breastfeeding and:
    - Mother expresses an intent to continue substance use, AND/OR
    - · Mother refuses substance use treatment

#### General Guidelines for Infant Feeding

- Recommend, encourage, and support breastfeeding if no Medical Contraindications to Breastfeeding exist, Provide information regarding benefits of breast/breastmilk-feeding if mother indicates preference for formula feeding.
- Encourage mothers to spend time in skin-to-skin contact to facilitate bonding, maternal-infant physiologic transitions, and infant feeding.
- o Provide education, assessment, and support based upon mother's preference for infant nutrition after discussion of breastfeeding benefits.
  - Advise mothers to i. Skin-to-ski
    - ii. When hu
  - Ensure effective, f
  - Provide lactation of Ensure infant is de
    - o Infants 35
    - o Infants sho
    - o After this t
    - If weight gain is no Reassess



# Education Materials for Pregnant Women with OUD



- Pregnancy and MAT one-pager
- Are you in treatment or recovery
- NAS What you need to know one-pager
- NAS Booklet



of prescription opioids increases the risk of developing opioid use disorder (OUD) and may lead to overdose.

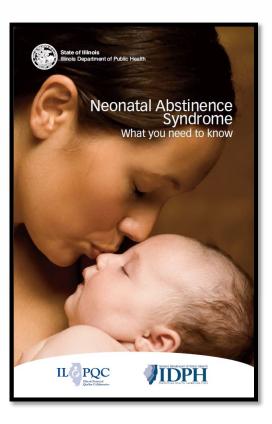
Opioid can be dangerous and addictive. Symptoms of opioid use disorder include developing a need for higher doses in order to feel the same effect; using more than the amount of the drug that is prescribed;

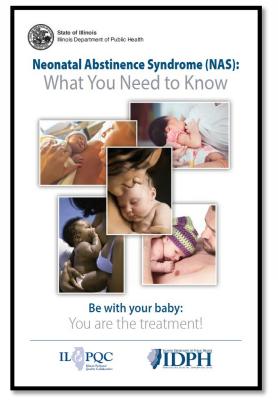
taking non-prescribed opioids such as heroin; having work, school, of family problems caused by your opioid use; feeling a strong urge or desire ("craving") to use the drug; and experiencing painful withdrawal symptoms if you abruptly stop taking opioids. Taking higher doses of opioids or using opioids for extended

If you take opioids during pregnancy they can also cause serious problems for your baby.

What is opioid use disorder?

eriods of time increases the risk of developing OUD

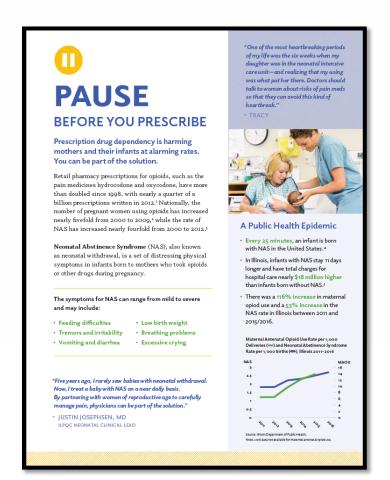




# Patient and Provider Education for OUD Prevention



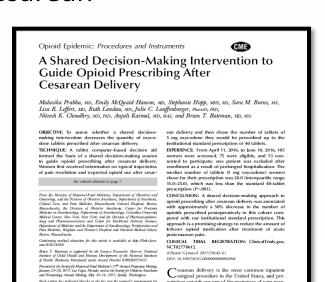
- Pain Medication, Opioids and Pregnancy ILPQC Handout\*
- Pause Before You Prescribe- ILPQC Handout\*



## Reduce Opioid Over Prescribing Postpartum



- A Shared Decision-Making Intervention to Guide Opioid Prescribing After Cesarean Delivery –article and PowerPoint tool\*
- Example Enhanced Recovery after Surgery (ERAS) Pathway for Cesarean\*



scription opioids are one of the mainstays of pain man agement after discharge. Survey data suggest that the amount of prescription opioid dispensed after cesarean delivery frequently exceeds what women use by a sig-

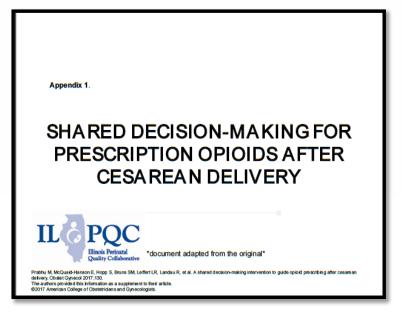
nificant margin, leading to large amounts of leftover opioid medication.<sup>2</sup> Leftover opioids from legitimate

prescriptions represent a primary source of misused

or diverted opioids.3-5 Strategies to align the number

of prescription opioids dispensed with the amount used for acute indications are needed to reduce the quantity of leftover opioids introduced into communities.

Each author has indicated that he or she has met the journal's requirements for authorship.



## Offer Responsive QI Services to IL PC Hospital Teams 2018



- HTN 112 teams
  - 4 sustainability webinars
  - 1 QI topic call on sustainability plans
- IPLARC 17 wave 1 teams
  - 8 webinars
  - 3 QI topic calls
  - 2 state wide IPLARC provider trainings (Springfield, Chicago)
- MNO 100 OB teams, 88 Neo teams
  - OB: 11 webinars, 2 QI topic calls (+3 scheduled)
  - Neo: 8 webinars, 2 QI topic calls
  - 3 Buprenorphine provider trainings (Springfield, Champagne, Chicago) with 70 OB providers trained
- OB Advisory Workgroup 10 webinars
- Neo Advisory Workgroup 8 webinars

# Effective Steps to Implement



Education Program ILPQC Team Survey, 2017

AIM Education In-service Skills Day Drills Huddles Formal Education

Providers Champion Meetings On-line Staff

Education Department Nursing Competencies Modules

BP Measurement Order Sets Ongoing ILPQC Healthstream

Reinforcement

We used consistent reminders after education in huddles and unit meetings and audited charts.

We identified RN and MD champions for the whole hospital along with unit champions and have the support of nursing administration

We have included the education into our computer modules and have made it an annual requirement. We have also included maternal hypertension simulations

We incorporated HTN education as part of nursing skills day yearly. All new staff and physicians will be educated using the comprehensive slide set.

# Barriers to Implementing Education Program HEAD TRAIN



ILPQC Team Survey, 2017

Emergency Room Hospital Barriers Doctors Getting Staffing Staff

Challenge Education Board Physician Resistance

Providers Aware Buy Follow Patients Outside Difficult HTN

ED participation and buy in

It's hard to engage private practice physicians and get buy in from them to attend education

Provider buy in has been the biggest barrier. Many providers are still not on board with the protocol despite education and policy changes.

Time to accomplish simulations and ongoing time for educational offerings is a barrier

Our initial roll out was very successful but sometimes it's difficult to keep up with new hires

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## Effective Steps to Implement IL@PQC Standard Protocols ILPQC Team Survey, 2017



New Order Project Treatment Board HTN OB Providers Policy Medical Algorithms Order Sets Available Education Instructions Staff EPIC Protocols Posters Meetings Room

Department

We reiterate what the goal is at physician OB department meetings and work closely with OB chair to promote an overall culture of safety where the chain of command is used and event reporting is done to determine trends.

We have updated policies and created a protocol for management of severe HTN that is posted in all rooms with other visual aides.

**Ouality Collaborative** 

We use common order set for all units. ED knows that they have the full support of the OB unit and can call at anytime for us to facilitate the treatment of possible patient

# Barriers to Implementing I. Standard Protocols ILPQC Team Survey, 2017



Needed Documentation HTN Low Education Blood Pressure Staff

# Treat Order Sets Protocol Provider Resistance Physician Icu Patients Slow Getting Turnover Medication

We had a delay in making order sets available because we needed various committee approvals and the IT build.

It's hard to develop mechanisms to trigger the memory of providers and staff for a condition they are rarely exposed to in practice.

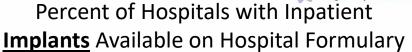
We have lack of support/buy in from private physicians. Resistance from some who do not want to follow protocol-want to do things their own way

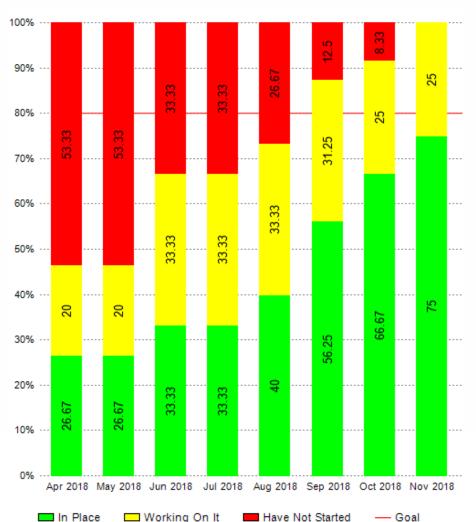
We experience high turnover in the ED and face resistance to treat BPs in the ED.

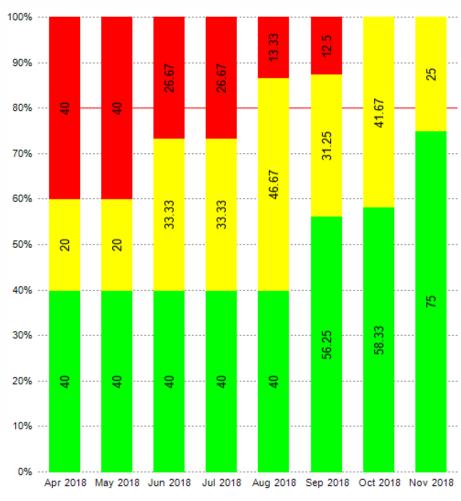
### IPLARC on Formulary



## Percent of Hospitals with Inpatient <a href="IUDs">IUDs</a> Available on Hospital Formulary







Working On It

Have Not Started

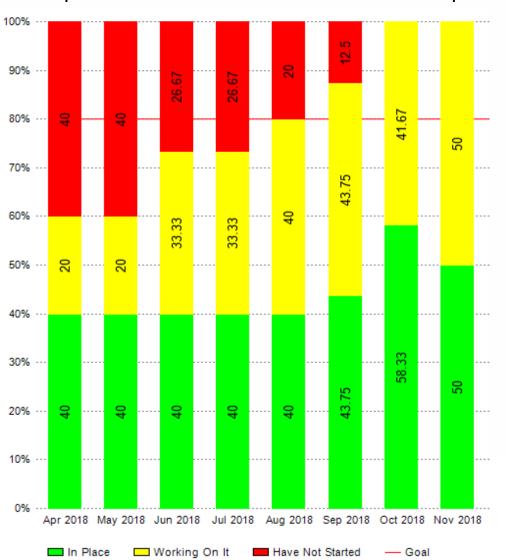
Goal

In Place

## IPLARC on L&D/ Postpartum



Percent of Hospitals with LARC Devices on L&D or Postpartum Unit

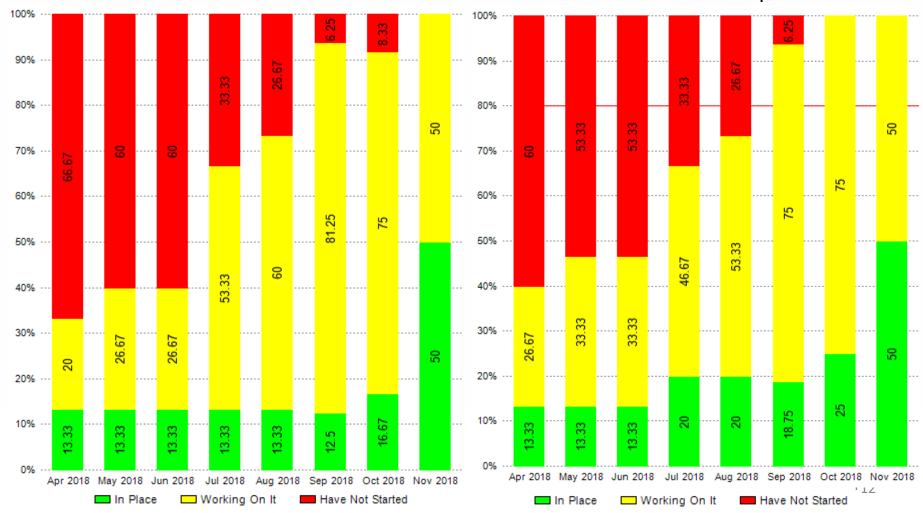


### IPLARC Protocols in Place



Percent of Hospitals with Immediate
Postpartum Protocols in Place and Process
Flows in Place for IUDS

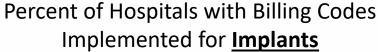
Percent of Hospitals with Immediate
Postpartum Protocols in Place and Process
Flows in Place for Implants

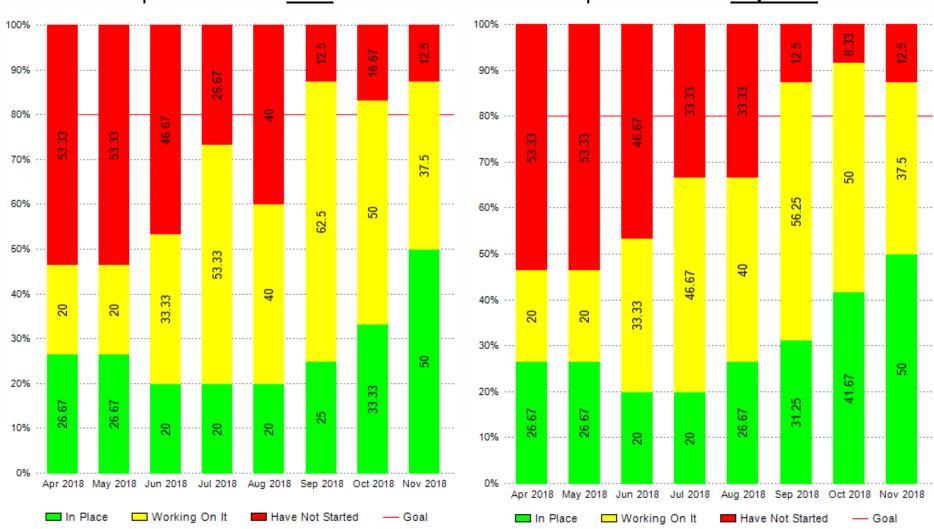


### IPLARC Billing Codes



## Percent of Hospitals with Billing Codes Implemented for <u>IUDs</u>

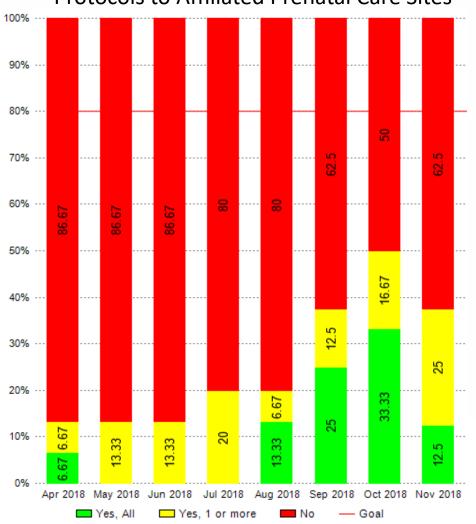




## IPLARC Standardized Patient Education at Prenatal Sites



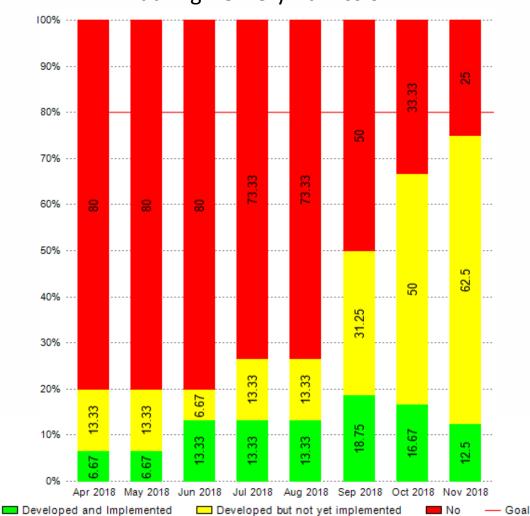
Percent of Hospitals that have Provided Standardized Education Materials and Counseling Protocols to Affiliated Prenatal Care Sites



# IPLARC Inpatient Patient Education & Counseling Protocols



Percent of Hospitals with Standardized Education Materials and Counseling Protocols during Delivery Admission



### IT/EMR Revisions In Place



Percent of Hospitals with IT/EMR Revisions for Tracking and Documentation of Immediate Postpartum LARC

