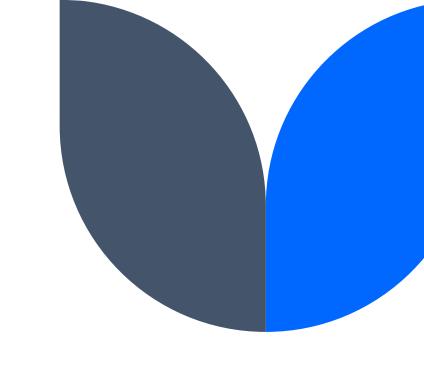
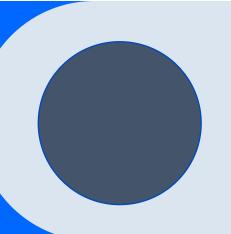
Uniting Perinatal Care: Empowering Teams Through Simulation-Based Collaboration





Shad Deering, MD, CHSE, COL(ret) USA Associate Dean, Baylor College of Medicine, CHofSA System Medical Director, CHRISTUS Simulation Institute Professor, Department of OB/GYN, Baylor College of Medicine

FINANCIAL DISCLOSURE

No conflicts to disclose





Dr. Shad Deering, MD

Outline

- Overview/Background
- Teamwork Training & Simulation Evidence
- TX AIM Simulation Training Implementation
- Teamwork Simulation Sustainment Plans
- Summary

Learning Objectives

Understand how simulation training impacts teamwork and obstetric outcomes

 Be able to describe what simulation training has been done through TX AIM to address maternal morbidity & mortality

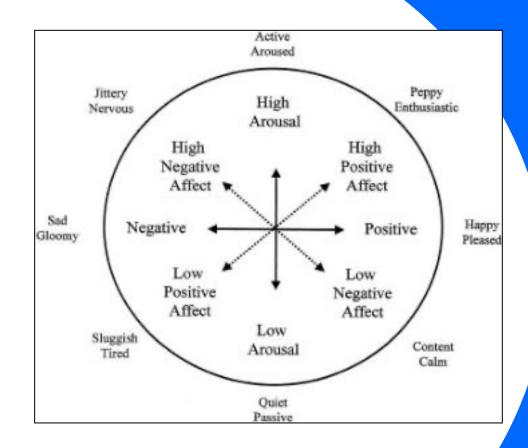
 Understand how to implement a systems-based approach to sustain and expand teamwork simulation training in Texas

Overview / Background

KNOW YOUR WHY

WHY IS SIMULATION TRAINING HELPFUL?

- PowerPoint is necessary but boreing
- Does not permit significant activation
- No harm, no foul, practice
- Address rare but emergent situations
 with different variables that can be included
- Able to practice Teamwork principles in a stressful environment



A Circumflex Model of Affect," by J. A. Russell, 1980, *Journal of Personality and Social Psychology,* 39, p. 1164.



737 Max 8 pilots transitioned with self-administered online course

By Oren Liebermann, CNN 4 hrs ago





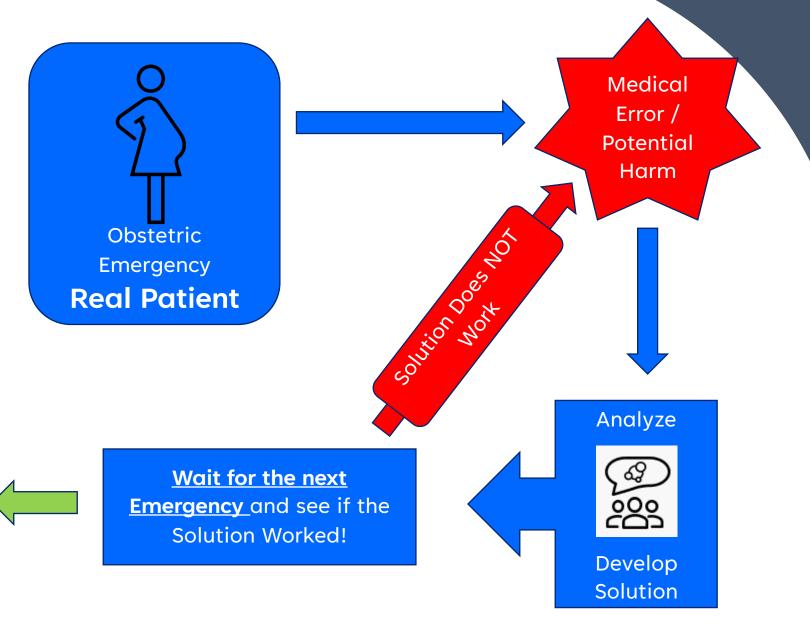
Pilots transitioning to the Boeing 737 Max 8 aircraft from older 737 models were given a short, self-administered online course that made no mention of a new system now at the center of two crash investigations, pilots' unions spokesmen for two American carriers told



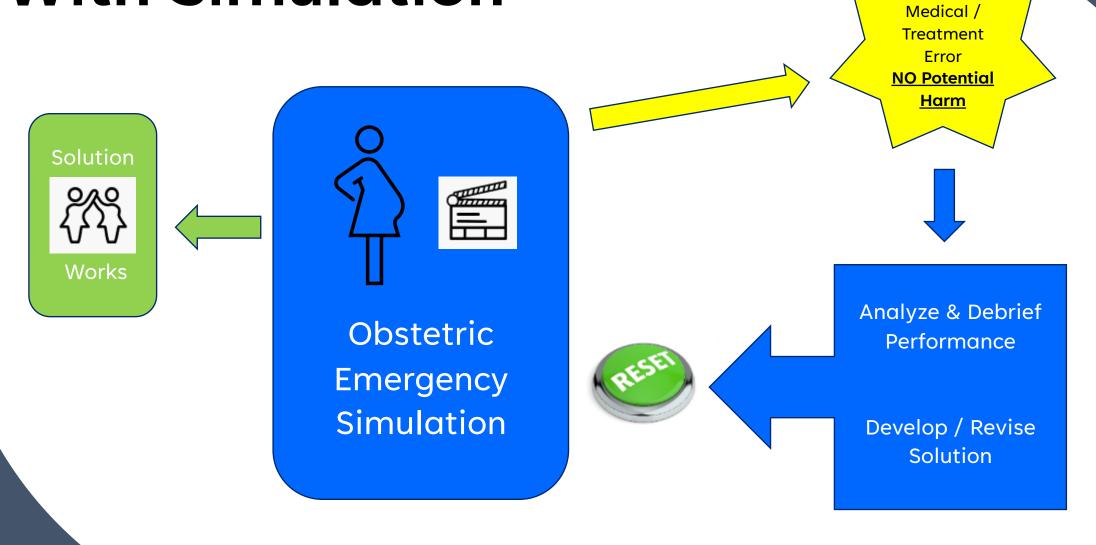
Without Simulation

Solution

Works



With Simulation



- NO Risk to Patients
- Practice, Practice

In-Situ Obstetric Simulation Training

- Allows actual teams to train together
- Permits hospitals to practice and refine protocols
- Ability to identify systems / facilities issues
- Can be used to test new wards / procedures



National Simulation Requirements

| | | 2019 |
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Provision of Care, Treatment, and Services standards for maternal safety

| Rationale | Having all supplies to treat hemorrhage in one place is essential to minimizing delays in treatment. Using defined processes during emergencies has been shown to improve adherence to recommended processes of care. Each organization should complete an assessment to determine the number of kits needed and the location to store them for easy access. |
|-------------|--|
| Reference | Agarwala AV, et al. "Bringing Perioperative Emergency Manuals to Your Institution: A "How To" From Concept to Implementation in 10 Steps." The Joint Commission Journal on Quality and Patient Safety. 2019;45(3):170-179. |
| | Bereknyei MS, et al. "Use of an Emergency Manual During an Intraoperative Cardiac Arrest by an Interprofessional Team: A Positive-Exemplar Case Study of a New Patient Safety Tool." The Joint Commission Journal on Quality and Patient Safety. 2018;44(8):477-484. |
| | World Health Organization. WHO Recommendations for the Prevention and Treatment of Postpartum Hemorrhage. Geneva, Switzerland: World Health Organization. 2012. |
| Requirement | EP 4: Provide role-specific education to all staff and providers who treat pregnant and postpartum patients about the organization's hemorrhage procedure. At a minimum, education occurs at orientation, whenever changes to the processes or procedures occur, or every two years. |
| Rationale | For the care team to function optimally in a true emergency, it is essential that all members know the procedures they should follow in the event of hemorrhage. Although not required, in situ simulations that allow staff to practice organizational procedures in actual clinical settings are encouraged. |
| Reference | Committee on Practice, Bulletins-Obstetrics. "Practice Bulletin No. 183: Postpartum Hemorrhage." Obstetrics & Gynecology. 2017;130(4):e168-e186. |
| | American College of Obstetricians and Gynecologists. "Preparing for Clinical Emergencies in Obstetrics and Gynecology." ACOG Committee Opinion No. 590. Obstetrics & Gynecology. 2014:123:722-725. |
| Requirement | EP 5: Conduct drills at least annually to determine system issues as part of on-going quality improvement efforts. Drills include representation from each discipline identified in the organization's hemorrhage response procedure and include a team debrief after the drill. |
| Rationale | Multidisciplinary drills give an organization the opportunity to practice skills and identify system issues (e.g., unwillingness of the blood bank to release blood products despite authorization for this in the procedure) in a controlled environment. It is crucial to have members from as many disciplines identified in the organization's response procedure as possible available during drills to be able to test each level of the emergency and identify areas of improvement. This is crucial for identifying weaknesses in the response system and to identify opportunities for improvement. Organizations should assess their level of proficiency to determine the frequency drills should be performed; organizations that have |

Joint Commission Requirements 1 January 2021















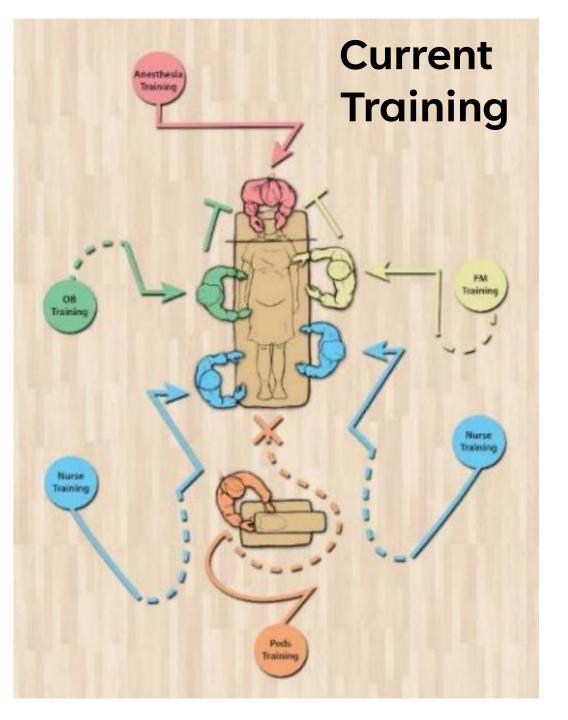


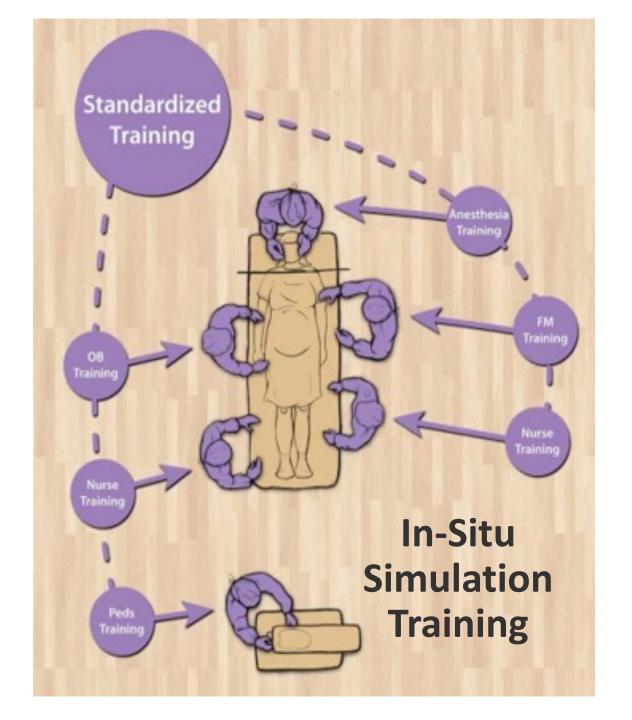






Teamwork Training





TEAMWORK & COMMUNICATION

The Joint Commission Journal on Quality and Patient Safety

Teamwork and Communication

Didactic and Simulation Nontechnical Skills Team Training to Improve Perinatal Patient Outcomes in a Community Hospital

William Riley, Ph.D.; Stanley Davis, M.D.; Kristi Miller, R.N., M.S.; Helen Hansen, Ph.D., R.N.; Francois Sainfort, Ph.D.; Robert Sweet, M.D.

Birth trauma is a low-frequency, high-severity event that makes obstetrics a major challenge for patient safety in the hospital setting. At least 1.5% of hospitalized obstetric patients in the United States experience an adverse event, and communication failure is associated with 72% of root cause analyses of sentinel events in perinatal units. Despite tremendous individual commitment and the conscientious efforts of superbly trained professionals, high reliability is not a dominant feature of the health care delivery system. The United States ranks 17th in the world in the perinatal mortality rate, largely because of obstetric causes, and 29th worldwide in infant mortality—near the bottom of industrialized nations.

Nontechnical skills (NTS) are the cognitive and interpersonal skills, supplementing clinical and technical skills, necessary to ensure safe patient care.⁶⁷ Two of the foremost NTS in health

Article-at-a-Glance

Background: Birth trauma is a low-frequency, high-severity event, making obstetrics a major challenge for patient safety. Yet, few strategies have been shown to eliminate preventable perinatal harm. Interdisciplinary team training was prospectively evaluated to assess the relative impact of two different learning modalities to improve nontechnical skills (NTS)—the cognitive and interpersonal skills, such as communication and teamwork, that supplement clinical and technical skills and are necessary to ensure safe patient care.

Methods: Between 2005 and 2008, perinatal morbidity and mortality data were prospectively collected using the Weighted Adverse Outcomes Score (WAOS) and a culture of safety survey (Safety Attitudes Questionnaire) at three small-sized community hospitals. In a small cluster randomized

Prospective Pre / Post-Intervention evaluation of 3 community hospitals

Hospital 1: No Interventions (Control)

Hospital 2: TeamSTEPPS Didactic Training only

Hospital 3: TeamSTEPPS Didactic Training + In-situ Simulation Drills

Collected data prospectively from 2005-2008

Measured the Weighted Adverse Outcomes Score (WAOS)
Set of 10 adverse outcomes weighted based on severity

Study Design



Results

The Joint Commission Journal on Quality and Patient Safety

| Hospital | Pre-intervention Mean (SD) | Postintervention Mean (SD) | % Change (Pre to Post) |
|-------------------|----------------------------|----------------------------|------------------------|
| Full Intervention | 1.15 (0.47) | 0.72 (0.12) | −37.4% [†] |
| Didactic-Only | 1.46 (1.05) | 1.45 (0.82) | -1.0% |
| Control | 1.05 (0.79) | 1.50 (0.35) | +42.7% |

^{*} WAOS, Weighted Adverse Outcomes Score; SD, standard deviation.

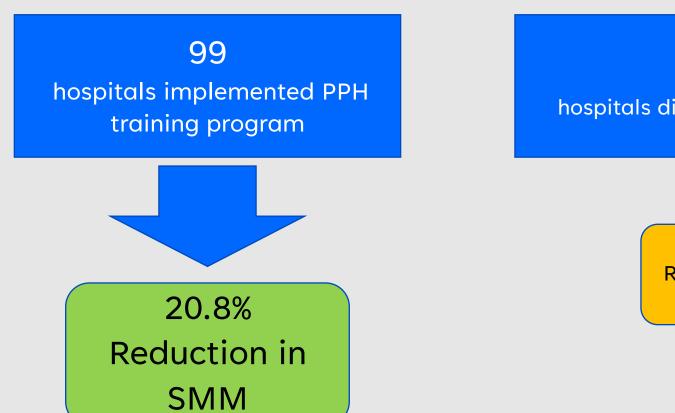
"Thus, in situ simulation appears necessary to realize the full potential of teamwork and communication training."

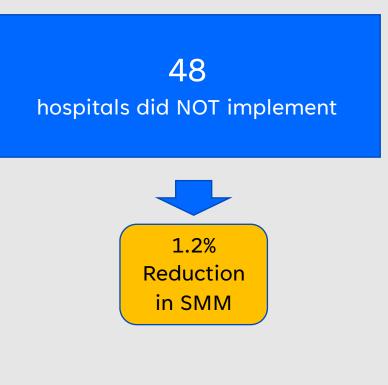
Riley et al, 2011

[†] Significant at the .05 level.

California Maternal Quality Care Collaborative (CMQCC)

Distributed PPH Safety Bundle with unit-based simulation drills





OB-STaT Program

- Mobile teams deployed to sites to implement program over 2-5 days
 - Subject matter experts / Trainers:
 - OB
 - Anesthesia
 - Nursing
 - Pediatrics
 - Simulation operators
 - Standardized patients

Trained 54 teams at 8 U.S. Navy MTFs (hospitals)

Over 1,000 providers underwent training with the OB-STaT program

Clinical outcomes documented for 9,980 deliveries before/after training

- Program Components
 - 4-hour interprofessional team-based postpartum hemorrhage simulation training.
 - Pre-training knowledge assessment
 - Formative simulation session with debriefing / skills station practice
 - Summative simulation scenario with debriefing and post-training knowledge assessment

Results - Knowledge & Teamwork

Knowledge test scores increased after training

$$(8.3 + / - 1.6 \text{ VS. } 8.6 + / - 1.5, P < 0.01)$$

Clinical Teamwork Scale Scores improved between scenarios

$$(5.8 + / - 2.0 \text{ VS. } 7.25 + / - 1.9, P < 0.01)$$

Results - Clinical Outcomes

• Significantly more teams gave medications to treat postpartum hemorrhage (51% after vs 15% before)

Tranexamic acid (TXA) was used more frequently after simulation training

Maternal morbidity decreased significantly from 6.3% to 5.2% (p = 0.028)

Agency for Healthcare Research and Quality Safety Program for Perinatal Care

Teamwork and Perinatal In Situ Simulations Communication **Safety Strategies** Safe Electronic Learn about CUSP Fetal Monitoring Overview of In Situ Simulation Understand the Rapid Response Science of Safety Systems Assemble the Team and Safe Medication Engage Leadership Administration Sample Simulation Oxytocin Scenarios Implement Teamwork Magnesium Sulfate and Communication Postpartum hemorrhage L&D Unit Safety Shoulder dystocia Cord prolapse Umbilical Cord Prolapse Tachysystole Sensemaking and Learn from Antepartum hemorrhage Shoulder Dystocia Defects Preeclampsia Magnesium toxicity Obstetric Hemorrhage · Severe pain during VBAC Postoperative cesarean Safe Cesarean Section **Engage Patients** section complication and Families

46 Institutions
 Participated



Figure 1: The AHRQ Safety Program for Perinatal Care consisted of three components: (1) teamwork and communication training (largely based on the comprehensive unit-based safety program (CUSP); (2) specific perinatal safety strategies such as safe electronic fetal monitoring, rapid response systems, safe medication administration, and L&D unit safety for specific conditions or care processes); and (3) a program of in situ simulation.

29% of institutions had in-situ simulation program



58% had in-situ simulation programs by the end of the study

"During the pilot implementation phase, in situ simulation was the most challenging pillar to implement and units requested additional guidance and resources."

Challenges:

- Staff time
- Physician engagement
- Competing priorities
- Lack of time for cultural change

"I think they [in situ simulations] have been so incredibly helpful; it gets people talking...WE learned so much every time WE [did] one. A lot of times, you learn stuff that you had no idea was an issue until you play it through."

Statewide Implementation of Obstetric Simulation Training

Texas Maternal Mortality & Morbidity Review 2022

90% of all pregnancy-related deaths were preventable

Majority of cases resulting in death related to:

Obstetric hemorrhage (25%)

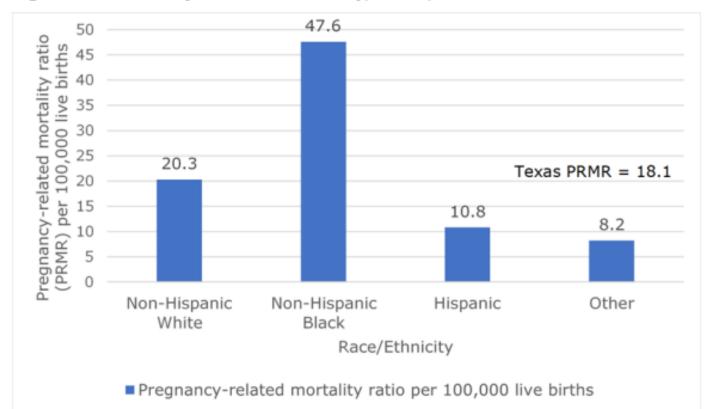
Mental health conditions (17%)

Thrombotic embolism (12%)

Injury (10%)

Cardiovascular conditions (8%)
Infection (8%)

Figure E-1. PRMR by Race and Ethnicity, Texas, 2013

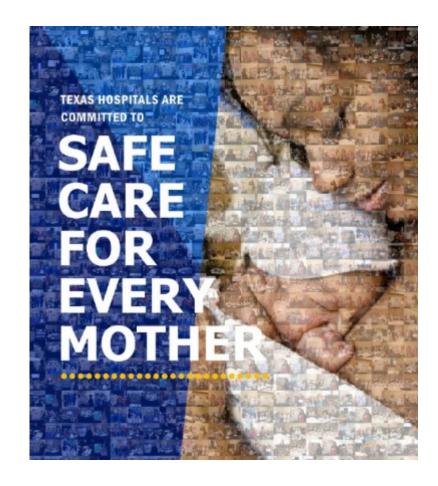


TexasAIM Initiative

A collaboration of the Texas Hospital Association, Texas Department of State Health Services and Texas hospitals.



98%
of Hospitals in THE STATE that Provide
BIRTHING SERVICES



Alliance for Innovation on Maternal Health (AIM)

AIM is a national data-driven maternal safety and quality improvement initiative based on interdisciplinary consensusbased practices to improving maternal safety and outcomes.

The program provides implementation and data support for the adoption of evidence-based patient safety bundles.

AIM works through state teams and health systems to align national, state, and hospital level engagement efforts to improve overall maternal health outcomes.

PATIENT SAFETY BUNDLES



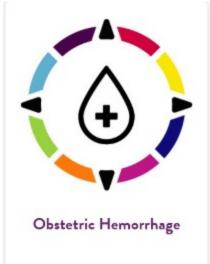
WHAT ARE PATIENT SAFETY BUNDLES (PSBs)?

Patient Safety Bundles are a structured way of improving the processes of care and patient outcomes. Patient safety bundles are collections of evidence-informed best practices, developed by multidisciplinary experts, which address clinically specific conditions in pregnant and postpartum people.

The goal of PSBs is to improve the way care is provided to improve outcomes. A bundle includes actionable steps that can be adapted to a variety of facilities and resource levels.

CORE AIM PATIENT SAFETY

BUNDLES





Pregnancy











Perinatal Mental Health Conditions



Postpartum Discharge Transition



Sepsis in Obstetrical Care

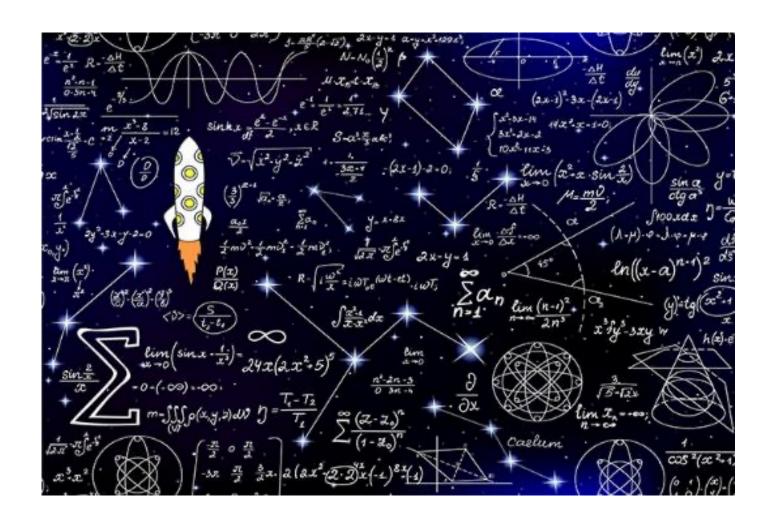


AIM Patient Safety Bundle Components



| READINESS | • |
|---|---|
| RECOGNITION & PREVENTION | • |
| RESPONSE | • |
| REPORTING & SYSTEMS LEARNING | • |
| RESPECTFUL, EQUITABLE & SUPPORTIVE CARE | • |

Implementation



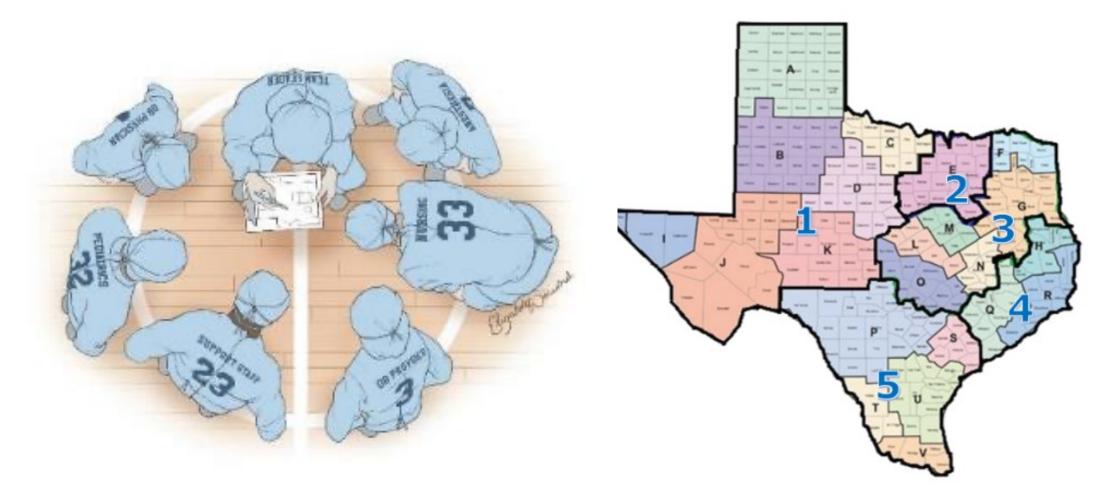
It's not rocket science

It's harder!

Implementation Strategy

Use Council on Patient Safety endorsed postpartum hemorrhage simulation program manual to do team training/mentoring with Texas Hospital teams

Strategically locate sim events to facilitate regional access by 5 Texas cohorts





ALLIANCE FOR INNOVATION ON MATERNAL HEALTH

A quality improvement initiative to support best practices that make birth safer, improve maternal health outcomes and save lives.

HOME ABOUT US V PATIENT SAFETY BUNDLES V AIM CORNERSTONES V RESOURCES V AIM DATA V COLLABORATIVE STRATEGIES V CONTACT



AIM develops multidisciplinary, clinical-condition specific patient safety bundles to support best practices that make birth safer. **LEARN MORE**

SIMULATION AND DRILLS FOR PATIENT SAFETY

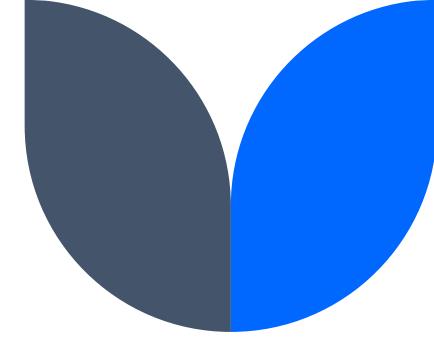
Imagine your favorite sports team. Now imagine them making a mistake on a critical play because they have not had enough time to practice together. Lack of structured team practice can lead to minimal connection and chemistry between team members – call this culture.

It is critically important that members of the health care team are educated and are readily able to recognize, diagnose, treat, and manage medical emergencies in pregnancy and the postpartum period.

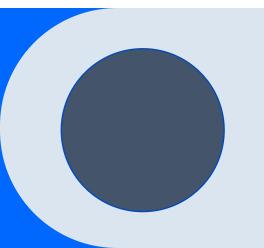
https://saferbirth.org/aim-resources/aim-cornerstones/simulations/







Practicing for patients: obstetric in-situ drills program

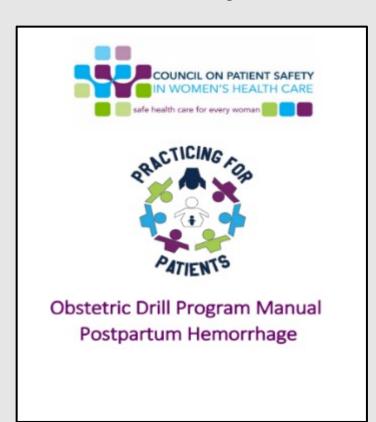


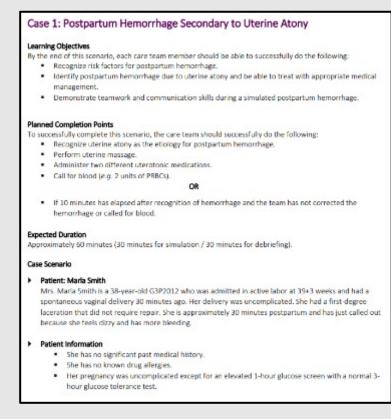
Implementation of In-Situ Obstetric Simulation for Alliance for Innovation on Maternal Health (AIM) Bundles

What is Practicing For Patients?

Built by the ACOG Simulation Working Group in collaboration with the Council on Patient Safety in Women's Health Care

National multi-disciplinary program to help hospitals run in-situ postpartum hemorrhage simulations that directly relate to AIM safety bundles





| Team Review and Debriefing Form: | Post | part | um Hemor | rnage |
|---|--|-------------|------------------------------------|-----------|
| READINESS | | | | |
| Y | s/No | | Opportunity for Imp | provement |
| temorthage cart stocked with all needed supplies | | | | |
| temorhage medications immediately available | | | | |
| Emergency response team established | | | | |
| Massive transfusion protocol available | | | | |
| Emergency blood release protocol available | | | | |
| leview risk factors for hemorrhege in this patient: (lot factors) | | | | |
| prepayer | | | | |
| RESPONSE ASSESSMENT/ACTION | 75 | | EVALUATION | |
| | Done | Not Done | EVALUATION Improvement Opportunity | Notes |
| | Done | | Improvement | Notes |
| ASSESSMENT/ACTION | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Provider/Team recognizes PPH in timely manner | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Providen/Team recognizes PPH in timely manner feen calls for hencorhage carr | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Provider/Team recognizes PMH in timely manner free calls for hemorrhage car: Provider/Team calls for additional assistance | Done | | Improvement | Notes |
| ASSESSMENT/ACTION hovidon/Team recognizes PPH in timely manner feam calls for hencertrage cart hovidon/Team rails for additional essistance feam inspects for lacenations | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Thousdon/Team recognitions PPM in timely manner from calls for hierocritage cart Providen/Team calls for additional assistance fiscan inspects for lacoustoins Thousdon chacks for retained products of conception | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Providen/Team recognizes PPH in timely manner fears calls for hemorrhape cars Providen/Team calls for additional assistance fear inspects for lacenstrone fear inspects for lacenstrone fear diagnoses etiology of hemorrhape accurately | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Providen/Team recognizes PPH in timely manner fears calls for hemorrhape cars flowised-Team calls for additional essistance fear inspects for lacenations Provider chacks for retained products of conception from diagnoses etiology of hemorrhage accurately fear definitions uterotronics fleam communicates about ongoing blood loss fear pieces second IV | Done | | Improvement | Notes |
| ASSESSMENT/ACTION hoyiden/Team recognizes PPH in timely manner feam calls for hemorrhage cart hoyiden/Team calls for additional existence feam largest for learnings frovider checks for retained products of conception feam diagnoses etiology of hemorrhage accurately feam administration surrotromics feam orientmentates about ongoing blood loss | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Providen/Team recognizes PPH in timely manner fears calls for hemorrhape cars flowised-Team calls for additional essistance fear inspects for lacenations Provider chacks for retained products of conception from diagnoses etiology of hemorrhage accurately fear definitions uterotronics fleam communicates about ongoing blood loss fear pieces second IV | Done | | Improvement | Notes |
| ASSESSMENT/ACTION hoviden/Team recognizes PPH in timely manner from calls for hemorrhage cart hoviden/Team calls for additional existence from the call of the additional existence from the call of the additional from the call of the additional from development accordance from development surrotences from communicates about ongoing blood loss from optimizence (IGC) PM/PTTI from considers placements of Foley catheter to morition urine output | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Providen/Team recognizes PPH in timely manner from calls for hemorrhage car: Providen/Team calls for additional assistance feam imports for laceastons Provider chacks for retained products of conception feam diseposes etiology of hemorrhage accurately feam administers uterrotronics feam communicates about ongoing blood loss feam pices second IV feam orders labe (CSC)PUPTT) | Done | | Improvement | Notes |
| ASSESSMENT/ACTION Providen/Team recognizes PPH in timely manner fears calls for heroorthage cars Providen/Team calls for additional essistance Fears inspects for leconstrone Fears disaproses etiology of hemorrhage accurately Fear definishen uterotronics Fears continuities about ongoing blood loss Fear pieces second IV Fear contains the CBC-PMPTIT Fears contains placements of Toley catheter to monitor urine output Fears contained administering TKA | | | Improvement | Notes |
| ASSESSMENT/ACTION Providen/Team recognizes PPH in timely manner fear calls for hemorrhage cart Providen/Team calls for additional assistance fear impacts for laceastons flowider cheat is retained products of conception fear disgnoses etiology of hemorrhage accurately fear disgnoses etiology of hemorrhage accurately fear communicates about ongoing blood loss fear pieces second IV fear consider placeasests of roley catheter to monitor urine output fear consider administering TXA fear pieces settine balloon or uterine packing | in the second se | | Improvement | Notes |

SAMPLE CASE SCENARIOS

HYPERTENSION CASE SCENARIO 1

> HEMORRHAGE CASE SCENARIO 1



HYPERTENSION CASE SCENARIO 2

HYPERTENSION CASE SCENARIO 3

HEMORRHAGE CASE SCENARIO 2

SCENARIO 3

HEMORRHAGE CASE

HYPERTENSION SCENARIO TRAINING AIDS

FETAL HEART RATE TONES TRAINING AIDS

HEMORRHAGE SCENARIOS VISUAL AIDS

ADDITIONAL HEMORRHAGE CASE SCENARIOS

TEAM REVIEW AND DEBRIEFING

SEVERE HYPERTENSION FORM

OBSTETRIC HEMORRHAGE FORM



TEAM BASED COMMUNICATION TRAINING

TEAM STEPPS

PROTOCOL CHANGE FORM AND IMPLEMENTATION **ACTION PLAN**

IN-SITU DRILLS FACILITY PROTOCOL CHANGE FORM

PRACTICING FOR PATIENTS IMPLEMENTATION

SAMPLE CASE VIDEOS

- SEVERE HYPERTENSION CASE
- 0 SEVERE HYPERTENSION CASE
- 0 SEVERE HYPERTENSION CASE

- **OBSTERIC HEMORRHAGE -**REQUIRING UTERINE TAMPONADE
- **OBSTERIC HEMORRHAGE -**REQUIRING UTEROTONICS
- OBSTERIC HEMORRHAGE WITH RETAINED PRODUCTS





Practicing for Patients: PPH Requiring Uterotonics

7,268,139 views • May 15, 2019

10K \$\text{\$\mathcal{D}\$ DISLIKE \$\infty\$ SHARE \$\overline{\text{\$\overline{\text{\$\psi}\$}}\$ SHARE \$\overline{\text{\$\end{\$\overline{\text{\$\overline{\text{\$\overline{\text{\$\overline{\text{\$\overline{\overline{\overline{\overline{\overline{\overline{\overline{\overline{\overline{\overline{\overline{\overline{

SIMULATION CASE EXAMPLE



5.0 Case Flow/Algorithm with branch point and completion criteria:

Simulation facilitator will introduce the scenario to the team outside the room and then bring primary bedside provider to the patient's room and then read them the patient scenario.

The OB Nurse should then enter the room, assess the patient, and then call for assistance as seizure begins.

"Initial" Vital Signs and FHR tracing should be on monitor. Vital signs may be repeated but will remain in mild HTN range.

Patient should explain symptoms (headache and blurry vision). After brief history is taken she will begin to have an eclamptic seizure.



OB Provider/team enters room when called and are briefed by OB Nurse "During seizure" Vital Signs and FHR tracing should be available



OB Team should care for patient (put up handrails/place patient in left lateral position/continuous maternal pulse oximeter in place) IV magnesium sulfate should be initiated. IV antihypertensives should be administered for severe range HTN



After approximately 2 minutes, the patient will stop seizing. "After seizure" Vital Signs and FHR tracing should be on monitor*

> * The vitals shown will depend on whether or not antihypertensive medications were administered

| VI | TΑ | L | SI | G | NS |
|----|----|---|----|---|----|
| | Śī | Α | ١R | Т | |

BP: 145/99

HR: 81 bpm O2 sat: 98% on RA

RR: 18

VITALS DURING SZ

BP: 170/105

HR: 110 bpm

O2 sat: 82% (increase to 93% with supplemental

02)

VITALS AFTER ANTIHYPERTENSIVE MED GIVEN

BP: 150/97

HR: 110 bpm

O2 sat: 82% (increase to 93% with supplemental 02)

RR: 8

VITALS AFTER SEIZURE ENDS

BP: 155/92 (if

antihypertensive given) OR 179/107 (if no

antihypertensives were given)

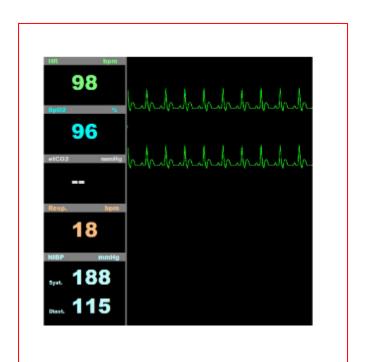
HR: 100 bpm

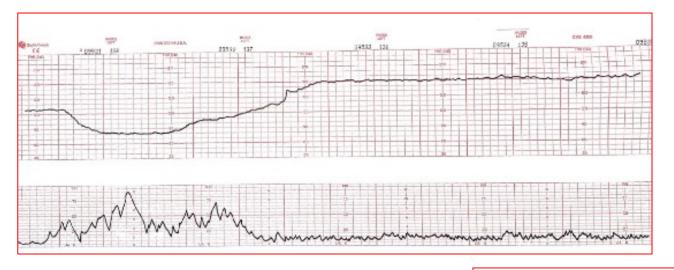
O2 sat: 98% on RA

RR: 18



Team should discuss the delivery plan and further management. They may talk with the patient/ family members about additional care and delivery.



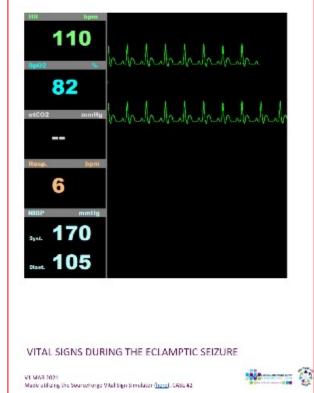














Teamwork and communication are essential to quality healthcare and patient safety. TeamSTEPPS® (Team Strategies and Tools to Enhance Performance and Patient Safety) is an evidence-based teamwork system aimed at optimizing patient outcomes by improving communication and other teamwork skills among healthcare professionals.

KEY TeamSTEPPS* CONCEPTS AND TOOLS RELATED TO OBSTETRIC EMERGENCIES



- Brief: a short planning session prior to an event or shift. Ex: patient has risk factors for PPH, let's be prepared with equipment/
- Huddle: a quick meeting to share information and regain situation awareness. Ex: team discusses causes for PPH, uterotonics given, plans for going to the OR or obtaining additional help as needed.



RECOGNITION & PREVENTION

- Situation Awareness: state of mindfulness and knowing external factors that may affect care.
- Cross Monitoring: watching each other's back and speaking up if you notice something.



RESPONSE

- SBAR: brief summary of Situation-Background-Assessment-Recommendation that is critical information provided to team members as they arrive to an event.
 - Ex: "We are having a postpartum hemorrhage with uterine atony. Patient is a 42y/o G5P5 s/p NSVD 1 hour ago. QBL is 1200cc, BP 95/60. I have given oxytocin and called for methergine."
- Call-Out: critical information that is relayed clear, concise and timely to team Ex: "The patient's blood pressure has increased to 180/60 and we need to administer an antihypertensive medication."



amwork bste trica and Eme



 Check Back: closed-loop communication to ensure that information conveyed by the sender is understood by the receiver and acknowledged

Ex: Doctor "The patient's blood pressure has increased to 180/106 and we need to administer an antihypertensive medication."

Nurse "Doctor, what medication would you like me to administer to treat the increased blood pressure?"

- Psychological Safety: team members are encouraged to speak up for patient
- Role Clarity: assign specific tasks to team members.
- Shared Mental Model: team members have a common goal which is communicated.
- Handoff: transfer of information during transitions in care.



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REPORTING

■ Debrief: a nonjudgmental team meeting after an event discussing lessons learned and reinforcing positive behaviors, essential to process improvement. Ex: all team members after event, what went well, what should we change



Obstetrical mwork **Emergencies** ommunica





Team Review and Debriefing Form: Severe Hypertension

| READINESS | | | | | |
|---|--------|-------------|----------------------------|---------------------|------|
| | Yes/No | | Opportunity f | or Improve | ment |
| Standard early warning signs, monitoring and diagnostic criteria established for severe preeclampsia/eclampsia | | | | | |
| Severe hypertension treatment algorithm available | | | | | |
| Triage process for pregnant/postpartum hypertensive women established for all service areas, including outpatient and non- obstetric areas | | | | | |
| Anti-hypertension medications immediately available | | | | | |
| Escalation plan in place, including criteria for consultation and maternal transport (if indicated) | | | | | |
| Review maternal early warning signs for preeclampsia/eclampsia (list si | gns): | | | | |
| ASSESSMENT/ACTION | | | EVALUAT | ION | |
| Provider or team: | Done | Not Done | Improvement Opportunity | N/A for Scenario | Note |
| Recognizes severe hypertension in a timely manner | | | | | |
| Calls for additional assistance | | | | | |
| Elicits patient history of severe symptoms (headache, vision changes ar or RUQ pain) | d/ | | | | |
| | | | | | |
| Orders labs (CBC, Cr, AST) and urine protein/creatinine | | | | | |
| | | | | | |
| Orders labs (CBC, Cr, AST) and urine protein/creatinine Administers antihypertensive agent for severe range hypertension Orders magnesium sulfate for seizure prophylaxis | | | | | |

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Reassesses BP and re-treats severe range blood pressures at appropriate

Communicates about preeclampsia/eclampsia diagnosis and

management plan



| Jack | e of In-situ Drill: | | | |
|------|---|----------------------|----|--|
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| | vidual Assigned to Co e Solution Implement | omplete this Project | t: | |
| Date | | omplete this Project | : | |



In-Situ Drills Facility Protocol Change Form

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Standardization of health care processes and reduced variation has been shown to improve outcomes and quality of care. The Council on Patient Safety in Women's Health Care disseminates patient safety tools to help facilitate the standardization process. This tool reflects emerging clinical, scientific, and patient safety advances as of the date issued and is subject to change. The information should not be construed as dictationing an exclusive course of treatment or procedure to be followed. Although the components of a particular tool may be adapted to local resources, standardization within an institution is strongly encouraged.

The Council on Patient Safety in Women's Health Care is a broad consortium of organizations across the spectrum of women's health for the promotion of safe health care for every woman.

September 2019

Simple and inexpensive simulators

Ideal to train all institutions on the same equipment they will use when running drills at their hospitals

Excellent low-cost, realistic simulation model is available for postpartum hemorrhage (and can also be used for other simulations as well).

These are being sent out to all Texas
AIM hospitals participating
Shipped out in 2021





Implementation Action Plan

- Goal is to help teams and fill out an action plan specific to their institution
- Handouts provided
- Gave time for questions and mentoring during this course

Practicing For Patients Implementation Action Plan



Goal: Implement Practicing For Patients Simulation Drills on your Obstetric Unit to Improve Communication and Patient Outcomes

- 1. Who do you need to include for your presentation on the program to obtain support?
 - Leadership:

| Position | Name | Email |
|------------------------|------|-------|
| Administration | | |
| Department Chair/Chief | | |
| Nursing Leadership | | |
| Other | | |

b. Key staff / Faculty:

| b. Ney stell fracticy. | | | | |
|------------------------|------|-------|--|--|
| Position | Name | Email | | |
| Nursing Lead | | | | |
| Physician Lead | | | | |
| Anesthesia | | | | |
| Blood Bank | | | | |
| Laboratory | | | | |
| Other | | | | |

 Define when Simulation training will occur (scheduled vs. unannounced, after morning rounds, before shift changes, etc.):







TexasAIM Safe Care for Every Mother

TexasAIM Plus Severe Hypertension in Pregnancy Learning Collaborative 2.0

Cohort 5 Learning Session 2 Agenda September 25 & 26, 2023 Day 1: Monday, Sept. 25 7:00 AM - 5:00 PM

New Members Orientation Session Registration, Storyboard Set-Up, Continental Breakfast

> Welcome, Overview, & Introductions State of the Collaborative **Learning from Patients**

> > Break

Model for Improvement: Accelerating Improvement Practicing for Patients - Severe Hypertension in **Pregnancy In Situ Simulation Train the Trainer Course** Overview

Lunch

Practicing for Patients - Severe Hypertension in Pregnancy In Situ Simulation Train the Trainer Course Simulation Stations 1 &2

Learning from Each Other: Storyboards

Team Time: From Ideas to Action Preparing for Day 2

Adjourn

Optional Office Hours at 5:15 PM



5:00 PM







2020

ROAD TRIP! 5 TRAINING SESSIONS

| # | # |
|-----------|--------------|
| Hospitals | Participants |
| 122 | 370 |

2021 Transition - Virtual!



Created HTN / Eclampsia simulation module based on Practicing for Patients



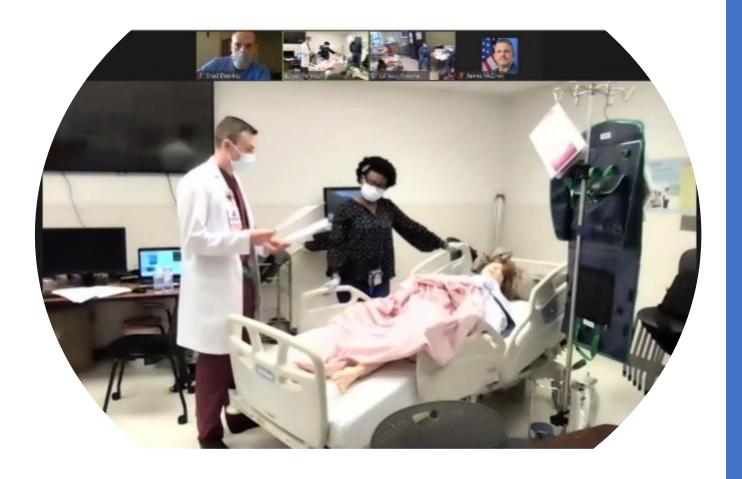
Made main manual more generic so that additional topics can be added



Checklists for debriefing and evaluation rolled out virtual simulation instructor courses



Worked with all Cohorts to train to run in-situ simulations



| # Hospitals | # Participants |
|-------------|----------------|
| 98 | 554 |

TexasAIM Initiative





2023

HTN SIMULATION REBOOT/UPDATES

- Revised simulations for Hypertensive Emergencies
- Included Social Drivers/Determinants of Health (SDOH)
- Hospital level SDOH Simulation



Teamwork Simulation

Sustainment Options

Goals for TX AIM Teamwork Simulation Program

1

Maintain the

momentum

and gains from the
current learning
collaborative.

2

foundation training foundation already created through training to date.

Build on the

3

create a program that will be an **example and guide** for other state and national programs.

4

Prepare all TX AIM institutions to implement **future AIM bundles**and initiatives.

Create Simulation Leadership Teams

Consist of a Physician AND Nurse

 Recruit a Leadership Team for each Cohort

 Responsible for oversight of training within their Cohort and mentoring / follow-up coaching



Program implementation required active participation from multidisciplinary teams. Although safety improvements in many L&D units were relentlessly spearheaded by nurses, some had limited effectiveness due to lack of physician engagement. Physician champions had to carve out time for the program activities around other responsibilities and thus were minimally involved. Many nurses described engaging physicians on their units as "insanely difficult" and "almost impossible." Hospitals that had active physician champions were more likely to engage other physicians and disciplines. The Joint Commission Journal on Quality and Patient Safety 2019; 45:231–240

Impact of the Agency for Healthcare Research and Quality's Safety Program for Perinatal Care

Leila C. Kahwati, MD, MPH; Asta V. Sorensen, MA; Stephanie Teixeira-Poit, PhD; Sara Jacobs, PhD; Samantha A. Sommerness, DNP, APRN, CNM; Kristi K. Miller, RN, MS; Elizabeth Pleasants, BA; Hanna Margaret Clare, BA; Charles L. Hirt, MD; Stanley E. Davis, MD; Thomas Ivester, MD, MPH; Donna Caldwell, PhD; Janet H. Muri, MBA; Kamila B. Mistry, PhD, MPH

Simulation Leader Instructor Course

- Createe a more comprehensive but focused <u>simulation leader</u> <u>instructor course</u>
- Run this course on a regular basis to ensure there are always trained simulation instructors for all institutions
- Identify and recruit Simulation Leadership teams, consisting of at least one physician and one nurse, for all 5 TX AIM Cohorts.
 These leadership teams will attend the simulation leader instructor course.

Cohort Simulation Training

Through in-person meetings with the cohort member institutions, the **Simulation Leadership Teams** will train sites in their Cohort on how to manage the in-situ simulation program at their site to include:

- Setup and engagement of local leadership and teams
- Simulation equipment needs and usage
- Debriefing and feedback techniques
- Data collection and reporting
- Provide and teach a simulation template that will allow institutions to create their own unique simulations and then share them with all of TX AIM after they are validated by the TX AIM Simulation Chair



Cohort Sim Leadership Team Mentoring

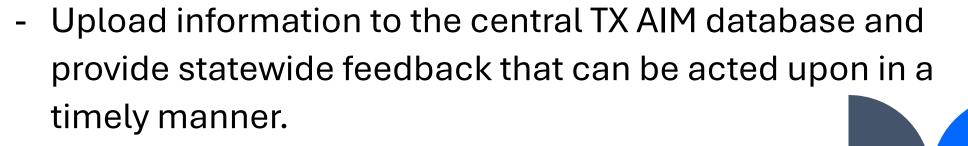
- Virtual or in-person mentoring times within the next 3-4 months. These will include:
 - Virtual mentoring for in-situ simulations
 - Provide regularly scheduled days to have simulation experts virtually attend and provide feedback on an institution's in-situ simulation drills

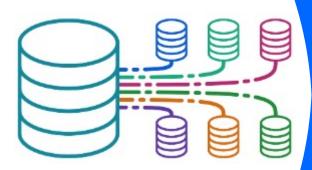
Follow Up Meetings

- Quarterly open Teams calls to discuss simulation training progress and "office hours" format to answer any questions that simulation trainers may have.
- Recognition of high performing teams

Simulation Training Data Collection

- Create an online survey tool to allow for the following:
 - Hospitals will use the tool to debrief and keep records of their performance
 - Identify common care issues which need to be addressed





Locations / Specialties to be Trained

- Initial focus has been on Obstetric Units
- Identification of need to expand training from TX AIM members
- Comprehensive Approach to Include:
 - Labor and Delivery Units
 - Postpartum Units
 - Emergency Departments
 - Intensive Care Units

Ability to Implement Additional Clinical Bundles

| Clinical Topic | Implement | L&D / Postpartum | Emergency Dept |
|-------------------------------|-----------|---------------------|-------------------|
| Maternal Hemorrhage | 2020 | X | X |
| Hypertension / Eclampsia | 2021-2023 | X | X |
| Opiod Use Disorder | TBD | X | X |
| Maternal Sepsis | TBD | X | X |
| Maternal Cardiac Arrest | TBD | X | X |

- Utilize standard simulation template
- Provides ability to easily build additional simulation clinical topics

Summary

 Simulation is a critical part of effective any AIM bundle implementation strategy

 Texas AIM has made significant progress and created a program that can be an example to other States



 Maintaining momentum is key at this time



Thu, Nov 30, 09:37

Sir, I love simulation

Mon. Dec 4, 18:04

Thank you

Shad Deering

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Cell: 253-720-4035

